APQC has studied how leading organizations make the most of their most important asset, their people, for over three decades. Using the power of process, benchmarking, and practitioner experience, APQC uncovers solutions to the human capital challenges that business leaders, HR professionals, and people managers face as they pursue productivity and quality goals.

Because of our expertise and our experience working with organizations of all sizes, we are able to curate information giving a balanced view of the fundamentals, as well as emerging trends. APQC addresses the entire human capital management life cycle by researching these core areas:

- Compensation & benefits
- Employee communication
- Employee training & development
- Human capital management process improvement
- People management
- Performance management & evaluation
- Recruiting & staffing
- Rewards & recognition programs
- Strategic workforce planning/workforce analytics

“We use the APQC Process Classification Framework® to map the employee role and responsibility.”

- Kien Kiong Teo, Hewlett-Packard Company
APQC MEMBERS HAVE ACCESS TO THE MOST TRUSTED AND LARGEST SET OF BENCHMARKING DATA AND BEST PRACTICES IN THE WORLD.

WE HAVE RESOURCES TO HELP YOU:

- Benchmark Human Capital Management Processes
- Partner with the Organization for Strategic Planning
- Solve People Management Challenges
- Source and Utilize Talent

Top performing organizations spend 20% of their time on workforce planning, twice as much as at other organizations.

APQC helps you make smarter decisions about how to source, recruit, and retain the top talent you need to meet goals with the world’s largest human capital benchmarking database containing more than 600 human capital management measures and more than 295,000 metrics.

LEARN MORE

Don’t waste time reinventing the wheel. Contact APQC to learn more about how to makes best practices come to life for your organization.