MOSAIQ™

MEASURE, MANAGE, AND LEARN: YOUR ORGANIZATION'S PROCESSES IN CONTEXT

MosaiQ™ is a secure cloud-based tool designed to simplify process management for organizations of all sizes. By creating a common language, it enables you to measure, manage, and learn about your organization's business processes. Eliminate any frustration faced during the adoption and long-term use of APQC's Process Classification Framework® and quickly create custom frameworks that scale and mature as your business evolves.

WITH MOSAIQ, YOU CAN:

Create a **COMMON LANGUAGE** for business processes

MANAGE your critical process-related content

MEASURE your performance and benchmark against the world's largest database of performance metrics

LEARN from APQC's best-practice research

NEW TO APQC'S PROCESS CLASSIFICATION FRAMEWORK®?

APQC's Process Classification Framework® (PCF), the most widely used process framework in the world, is a list of processes that organizations use to comprehensively define work processes without redundancies. Beyond being just a list, the PCF serves as a mechanism to conduct external benchmarking and perform other important process management activities.

For information on the PCF, visit www.apqc.org/pcf

APQC MEMBERS RECEIVE COMPLIMENTARY ACCESS TO MOSAIQ WITH THEIR MEMBERSHIP!
VISIT **WWW.APQC.ORG/MEMBERSHIP** FOR MORE DETAILS ON WHAT ELSE APQC MEMBERSHIP CAN OFFER YOU!

MOSAIQ BENEFITS

- Model your organizational structure and map it to your process framework
- Build your framework right in your browser — no software to install
- Access APQC best practice content and research directly through the tool
- Benchmark your organization's performance
- Drag and drop process elements to create custom frameworks
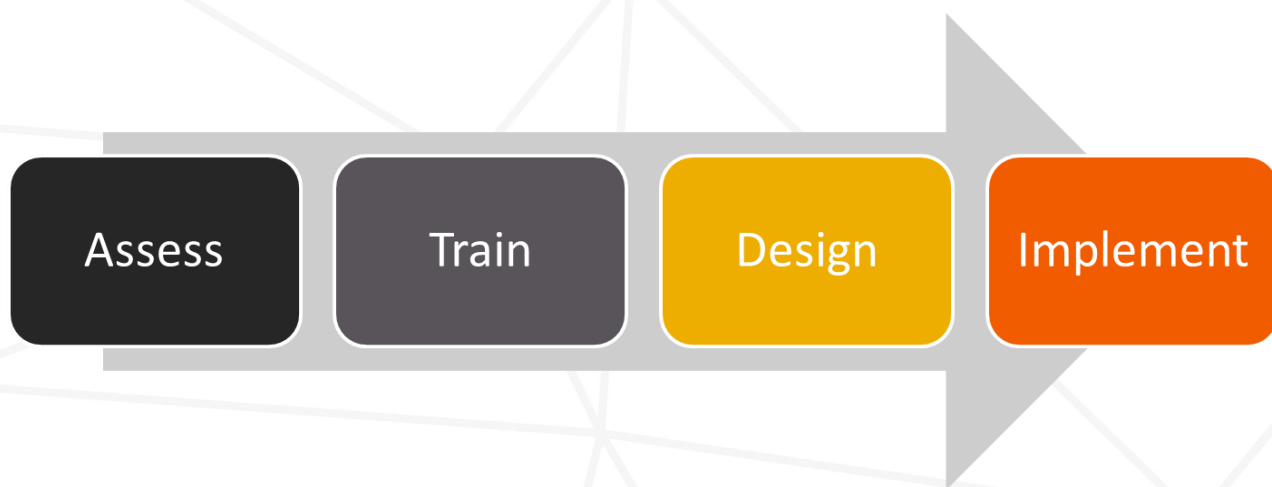- Manage your content securely and control who has access
- Extract a copy of your framework quickly for use in other tools

TO LEARN MORE, VISIT WWW.APQC.ORG/MOSAIQ

MOSAIQ™
ACCELERATOR

LEVERAGE APQC EXPERTS TO ACCELERATE MOSAIQ ADOPTION AND BUILD A STRONG FOUNDATION FOR PROCESS MANAGEMENT.

Give your organization's process and performance management capabilities a jumpstart with MosaiQ Accelerator: a new program designed to advance the adoption of your process framework in MosaiQ and improve your measurement and governance capabilities.

MosaiQ Accelerator is an Advisory Services offering that includes four principal phases:

Assess → **Train** → **Design** → **Implement**

This systematic, yet modular approach, allows APQC to accelerate your organization's adoption of MosaiQ while providing clarity into your existing process classification framework. Leveraging APQC experts, your process environment is designed to allow various departments or work groups to identify, organize, and track how work gets done and, in turn, manage process improvement. MosaiQ brings together the ability to:

♦ identify the work being done (i.e., the work processes),

♦ capture knowledge about how work is done (e.g., process steps, tools, templates, lessons learned, etc.),

♦ access benchmarks and comparative data (e.g., KPIs, metrics, etc.),

♦ view best practices and case studies of other organizations, and

♦ share your process framework in a simple-to-view and updated portal.

GET STARTED TODAY!

Ready to get started on your MosaiQ implementation? Visit www.apqc.org/contact_advisory, email mosaiQ@apqc.org, or speak with an APQC relationship manager at +1-713-681-4020.

APQC®