

APQC MEMBER PROFILE:

BECHTEL CORPORATION

Bechtel is one of the most respected global engineering, construction, and project management companies. Together with their customers, they deliver landmark projects that create long-term progress and economic growth.

Member Since:	2014
Industry:	Engineering
Focus:	Knowledge Management
Employees:	> 6,600
Headquarters:	California

We asked Bechtel Corporation’s Jane Habel, knowledge management associate, what she finds most valuable about APQC membership.

WHAT TOOLS, EXPERTISE, SERVICES, OR INFORMATION DO YOU USE MOST?

Bechtel utilizes our APQC membership to access research and expertise on knowledge management programs and practices. We have reached out to the APQC team for help to benchmark our organization’s program against others, in and out of our industry, for guidance in measuring our KM progress using APQC’s KM Capability Assessment Tool (KMCAT), and for critical insights. We have used this to inform the analysis we share with our sponsors highlighting our strengths, challenges, and successes.

Additionally, we have found that APQC’s events are an effective way to network with other knowledge management (KM) professionals, learn about new techniques and technologies from experts, and discuss lessons learned quickly and effectively, and continue building our program for the future. For the past three years, Bechtel’s KM team has attended APQC’s annual KM Conference in Houston, TX and regularly participates in webinars. Webinars are a great way for our team to gather and advance our collective knowledge and understanding of a particular topic.

HOW DOES APQC MEMBERSHIP HELP YOU WORK SMARTER, FASTER, AND WITH MORE CONFIDENCE?

When we ask: *What are the latest developments? What is new? Who is cutting edge?* APQC knows. APQC provides unparalleled access to valuable resources including research, expertise, and benchmarking tools that have helped our knowledge management program continuously improve and stay informed. We share links to the APQC website on our KM homepage and provide updates from the KM Conference every year to our organization’s KM network(s) and relevant Yammer groups.

The benefits we get from APQC are best represented in the list below:

- ◆ Thought Leadership—they provide a credible view on what matters
- ◆ Connections to other practitioners
- ◆ Validation at key points in the KM journey
- ◆ Benchmarking against our peers
- ◆ Meaningful content
- ◆ Voice of truth and experience
- ◆ Expertise and assistance
- ◆ Active engagement
- ◆ Training and education