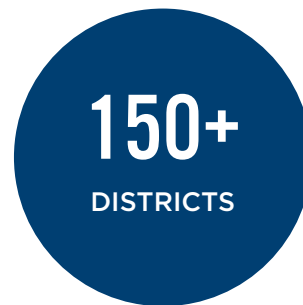
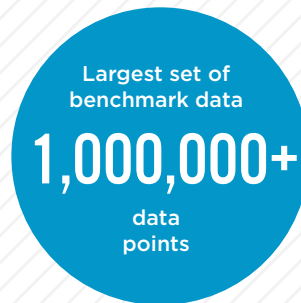


APQC helps organizations work smarter, faster, and with greater confidence. It is the world's foremost authority in benchmarking, best practices, process and performance improvement, and knowledge management. Since 1996, APQC has been helping education leaders capture, scale and sustain transformation to improve student outcomes. Among other things, we help educators redesign outdated or inefficient processes and break down functional silos to save time, money, and empower people.

APQC MEMBERS AND EDUCATION COMMUNITY



MEMBERS HAVE ACCESS TO



NORTH STAR EDUCATION MEMBERSHIP

ADDITIONAL RESOURCES

KNOWLEDGE BASE

A central repository with articles and white papers focusing on the use of process and performance management, and case studies with process improvement projects and results.

PROCESS CLASSIFICATION FRAMEWORK® (PCF)

A high-level enterprise model that allows education organizations to see their activities from a cross-functional process view.

NETWORKING AND COLLABORATION

Connect with peers through conferences and webinars.

MOSAIQ™

A cloud-based solution designed to simplify business process management for organizations of all sizes.

DISCOUNTS

Receive member discounts on products and service offerings.

"I have been in education for 42 years but have never seen a project like APQC's North Star that has the potential to completely transform the educational system in this country."

Dr. Michael Perich
Montgomery County Public Schools, Maryland



For more information, please visit

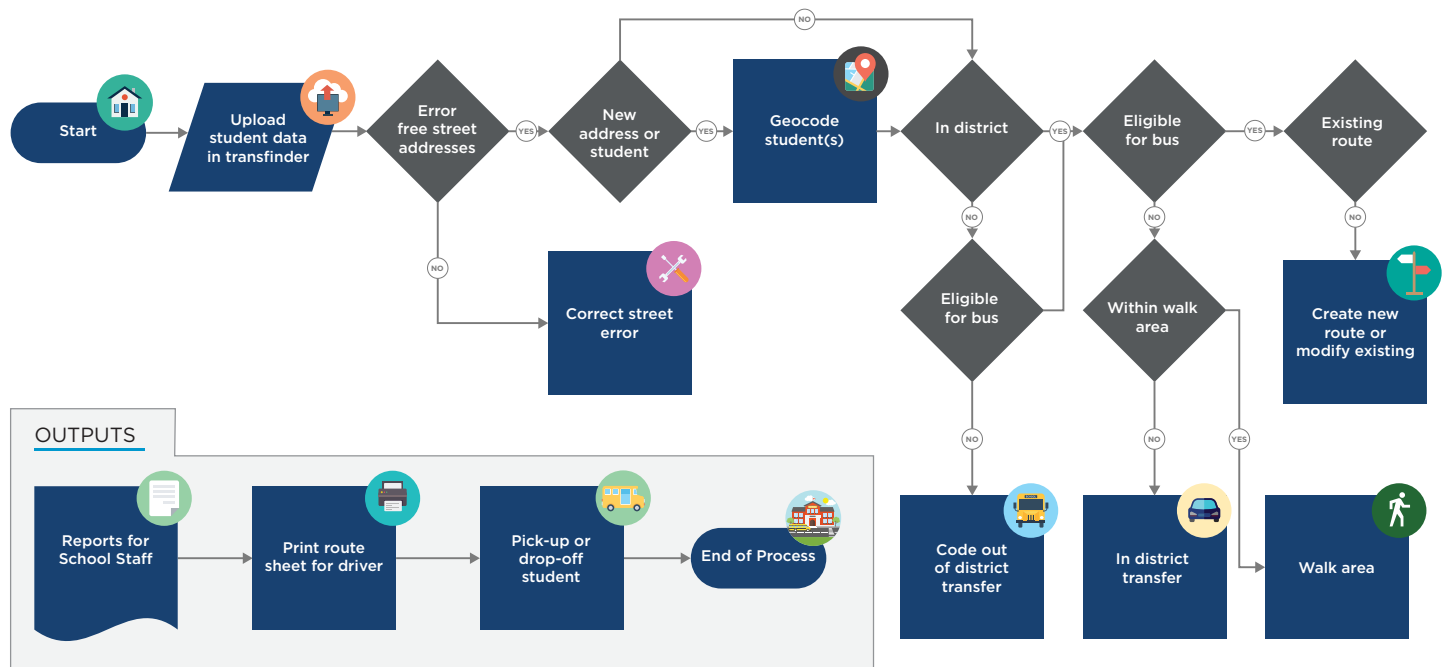
www.apqc.org/edu-membership

YOU CAN'T IMPROVE OUTCOMES WITHOUT IMPROVING INPUTS

We want to help you ensure district operations are performing as efficiently and effectively as possible to help teachers and their students achieve excellence. APQC's North Star Education Membership gives districts a user-friendly, self-paced way to start using process and performance management (PPM) approaches to map, measure and improve how work gets done.

Dramatic cost or time savings can be found by applying best practices to out dated or overlooked business processes. APQC provides the best practice and performance benchmarking resources education leaders can use to improve processes at the district level and free up money and administrative and instructional hours that can be re-focused on students and the classroom.

One approach to PPM is process mapping which makes a process visible and gives those involved a clear picture so they can agree on its accuracy and identify areas for improvement. The below is an example of a process map—a partial representation of a school district's transportation process.



WHATEVER YOUR CHALLENGE, YOU CAN CUSTOMIZE PPM APPROACHES TO HELP YOU:



Define problems in detail



Measure the process and its outcomes



Analyze problems to discover causes and effects



Improve or transform a process or an entire system.



Monitor for continuous improvement

APQC Members Can Benefit from a New, Collaborative Project

APQC's education group is partnering with the Center for Educational Leadership & Technology (CELT) on a grant from the Bill and Melinda Gates Foundation for a collaborative project using a comprehensive approach for planning your education reforms—Master Planning for Innovation (MPI). The approach clarifies and evolves how an organization performs its work and organizes its information assets. Adopting the approach and its practices can expand and improve foundational capabilities so that functional area processes exhibit greater performance capability and capacity. Best practices found during MPI related project work will be made available through APQC's Knowledge Base.