



HUMAN CAPITAL MANAGEMENT

APQC Membership – Your Single Source for What Works in Human Capital Management

For more than 30 years, APQC has studied how leading organizations, government agencies, and nonprofits make the most of their most important asset: people. Now more than ever, human capital management (HCM) is about doing more with less, and APQC has the vital HCM information you need, when you need it.

DISCOVER HOW AN APQC MEMBERSHIP CAN HELP



LEARN FROM BEST PRACTICE RESEARCH

The APQC Knowledge Base is the world's largest source of benchmarks and best practices. Find best practices, white papers, tools, performance metrics, and presentations to help you with initiatives related to:

- ♦ Strategic HR
- ♦ Workforce Planning
- ♦ Talent Management
- ♦ Recruiting
- ♦ Training and Development
- ♦ Leadership Development
- ♦ Performance Management
- ♦ Compensation and Benefits
- ♦ Payroll
- ♦ Engagement and Retention

You can also find process improvement, benchmarking, and business process management content to help you develop and improve process strategy and implementation, design and apply frameworks and maturity models, improve quality performance, and establish measures and benchmarks.



ACCESS CRITICAL BENCHMARKS AND MEASURE PERFORMANCE

APQC's online Benchmarking Portal gives you the option to view the benchmarking data you need right when you need it or submit data about your organization to receive a report that compares your organization's process performance to others. We have the world's largest benchmarking database with over 385 HR measures and over 120,000 metrics to help you target specific areas for improvement.

Tools available in the portal:



*BENCHMARKS ON DEMAND

Immediate access to the benchmarks of your choice



RAPID PERFORMANCE ASSESSMENT

High-level assessments to see how you compare in key functional areas



OPEN STANDARDS BENCHMARKING

Detailed assessments to find out how you compare at the process level

*APQC does not provide unlimited access to metrics for professional services companies. We do offer customized licensing packages of metrics, please contact APQC for more information.

Available Human Capital Management Performance Assessments:

- ♦ HR Organization
- ♦ Create and Manage HR Strategy
- ♦ Source, Recruit, and Select Employees
- ♦ Develop, Train, and Counsel Employees
- ♦ Manage Pay, Report Time, and Process Payroll Taxes
- ♦ Redeploy and Retire Employees
- ♦ Manage Employee Information
- ♦ Reward and Retain Employees

Only members have full access to the best practice and benchmarking resources provided by APQC.



BENEFIT FROM A ROBUST NETWORK OF EXPERTS

Rely on subject matter experts inside APQC and throughout our worldwide member network. If we don't have the answers, we'll connect you to people who do. Find the networking opportunities you need by:

- ◆ **Accessing APQC expertise.** Take full advantage of your membership and tap into APQC's in-house human capital management experts. Our experts publish regularly on the APQC Blog, author content found in the Knowledge Base, host webinars, and are available for one-on-one conversations when requested.
- ◆ **Collaborating with your peers.** APQC's unparalleled list of members is a global network of more than 33,000 active professionals who are leveraging membership for perspective, decision support, and expertise on a daily basis. Find new contacts via our online peer networking database available to members only.
- ◆ **Participating in webinars.** Join APQC's experts as well as guest facilitators as they discuss hot topics in human capital management. The monthly, one-hour community calls are interactive—inviting participants to come with questions and their personal experiences to share.
- ◆ **Learning from the best.** APQC offers several process management and improvement training workshops, along with an Annual Process Conference. Both are targeted to practitioners and created to help you improve as soon as you return to the office.

“ *By using the Knowledge Base and the contacts I had through APQC, I was able to get benchmarking data quickly—reliable data—that I could take back to vice presidents and say, 'This is what other companies are doing and here are some examples'.... It saved us a ton of research time.* ”

— Phil White, Rockwell Collins, Inc.

