

# Process Classification Framework (PCF) – Cross-Industry – Version 5.2.0

## *Release Notes*

### PURPOSE

This document lists the enhancements that were submitted to APQC by PCF users and approved by subject matter experts to be included in version 5.2.0 of the [cross-industry PCF](#).

### SCOPE OF CHANGES

The changes applied in version 5.2.0 of the cross-industry PCF are relatively minor and serve to clean up the previous version (5.1.0). The following enhancements have been applied to this most recent version of the PCF:

- ▶ Updated the wording of process 4.5.2 to more accurately reflect the activities related to this process
- ▶ Updated the wording of activity 6.3.5.2 to provide clarification between “competency development” and “develop competencies”
- ▶ Addition of activity 8.7.4.7 *Process and oversee interest rate transactions*
- ▶ Addition of activity 3.5.2.3 *Manage customer master data*
- ▶ Addition of activity 3.5.6.5 *Manage channel partner master data*
- ▶ Removal of a duplicate activity within the procurement function (formerly activity 9.3.2.2)
- ▶ Removal of a duplicate procurement process (formerly process 7.1.8)
- ▶ Removal of a duplicate process for expatriation (formerly process 6.5.10, which was deemed a duplicate of the process 6.5.7)

### ABOUT APQC

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