

# Previous Best Practices Studies

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APQC has conducted over 100 best practices studies over the past two decades. Below you'll find a sample of the topics we have covered in our core research areas. To view reports or case studies from these studies, visit APQC's Knowledge Base at [www.apqc.org/knowledge-base](http://www.apqc.org/knowledge-base).

## Business Excellence

| Study   | Timeframe |
|---|-----------|
| Metrics that Drive Bottom-Line Value  | 2012      |
| Building Strong Process Management Capabilities                               | 2011      |
| Measuring the Impact of KM  | 2010      |
| Using Process Frameworks and Reference Models to Get Real Work Done           | 2010      |
| Next Steps in Process Measures and Analytics                                  | 2010      |
| Measuring Corporate Quality   | 2009      |
| Process Measures and Analytics: The Right Data for the Right Decisions        | 2007      |
| Business Process Management II: Using Technology to Enable Business Processes | 2006      |

## Financial Management

| Study  | Timeframe |
|--|-----------|
| Improving Working Capital Management and Cash Flow Intelligence  | 2010      |
| Effectively Managing Strategic Risk Across the Enterprise  | 2010      |
| Corporate Planning and Performance Management  | 2009      |
| Risky Business II: Enterprise Risk Management as a Core Management Process   | 2008      |
| Leveraging Compliance to Optimize Shareholder Value  | 2007      |
| Risky Business: Employing Enterprise Risk Management to Sustain Growth, Mitigate Threats, and Maximize Shareholder Value | 2006      |

## Human Capital Management

| Study  | Timeframe |
|--|-----------|
| Technical Talent Management  | 2011      |
| Rewarding, Engaging, and Retaining Key Talent  | 2009      |
| Strategic Workforce Planning: Anticipating and Filling Talent Gaps                       | 2008      |
| World-Class Leadership: Identifying, Assessing, and Developing High-Potential Talent     | 2007      |
| Recruiting, Selecting & Retaining Talent   | 2007      |
| Leadership Development Strategy: Linking Strategy, Collaboration, and Individual Leaders | 2006      |

## Knowledge Management

| Study  | Timeframe |
|--|-----------|
| Putting Knowledge in the Flow of Work for Real Results                     | 2012      |
| Engagement and Participation for Knowledge Sharing and Collaboration       | 2011      |
| Positioning Communities of Practice for Success                            | 2010      |
| Measuring the Impact of KM   | 2010      |
| Knowledge Management Measures that Matter                                  | 2010      |
| Sustaining Effective Communities of Practice                               | 2009      |
| Cutting the Cost of Not Knowing: Lessons Learned Systems People Really Use | 2009      |
| Using Knowledge Advances in Expertise Location and Social Networking       | 2008      |

## Supply Chain Management

| Study   | Timeframe |
|---|-----------|
| Supplier Category Management  | 2011      |
| New Product Development: Embracing an Adaptable Process               | 2011      |
| Innovation: Putting Ideas into Action                                 | 2010      |
| New Product and Service Innovation: Improving Front-End Effectiveness | 2009      |
| Improving Collaboration for Product and Service Development           | 2008      |
| Successfully Embedding Innovation: Strategies and Tactics             | 2007      |
| Reverse Logistics: Backward Practices that Matter                     | 2006      |