

Building Expertise in Knowledge Management

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Knowledge Management

10 Ways to Build KM Expertise

1. Assess yourself
2. Read books, periodicals, blogs, and sites
3. Join, participate in, and help lead KM communities
4. Attend KM conferences
5. Tweet, retweet, and follow tweets
6. Present, speak, lead discussions, and deliver training
7. Post, write, and publish
8. Attend training
9. Learn by doing
10. Find a mentor

1. Assess yourself

- Assess yourself against the list of 25 KM specialties (next slide)
- If you were asked to meet with a client as an expert in the specialty
 - would you be comfortable doing so?
 - would the client be pleased following the meeting?
- Choose one or more specialties in which
 - you are an expert, or
 - you would like to become an expert
- Focus your development on those specialties

SELF-ASSESSMENT

- Sharing, culture, organizational design, and change management*
- Collaboration and communities*
- Goals, measurements, incentives, and rewards*
- Communications*
- Portals, intranets, and websites*
- Web 2.0 and social media tools*

25 KM specialties








<http://bit.ly/aVljlC>

1. Sharing, culture, organizational design, and change management
2. Innovation, invention, creativity, and idea generation
3. Reuse, proven practices, and lessons learned
4. Collaboration and communities
5. Learning, development, and training
6. Goals, measurements, incentives, and rewards
7. Social networks, organizational networks, value networks, and network analysis
8. Expertise location and personal profiles
9. Communications
10. User support and Knowledge-Centered Support (KCS)
11. Content management and document management
12. Search, taxonomy, ontology, and tagging
13. Analytics, visualization, metrics, and reporting
14. Project management, process management, workflow, and planning
15. KM methods (peer assists, after action reviews, knowledge audits, etc. – see KM Method Cards on next slide)
16. Appreciative inquiry and positive deviance
17. Storytelling, narrative, anecdotes, and sensemaking
18. Information architecture
19. Usability, user interface, and user experience
20. Portals, intranets, and websites
21. Databases, repositories, business intelligence, and data warehouses
22. Competitive intelligence, customer intelligence, market intelligence, and research
23. Web 2.0 and social media tools
24. Semantic web, artificial intelligence, and natural language processing
25. Wisdom of crowds, crowdsourcing, collective intelligence, and prediction markets

KM method cards

http://www.greenchameleon.com/uploads/KM_Method_Cards_Guide.pdf

KM Method Cards: Guide to Contents

						
Approaches	Methods: Interview	Methods: Group	Methods: Process	Methods: Packaging	Methods: Events	Tools
01 Knowledge & Information Management Policy 02 Better Practice Transfer 03 Positive Deviance 04 Change Management 05 KM Champions 06 Community of Interest 07 Community of Practice 08 Email Detox 09 Evaluation & Monitoring 10 Subject Matter Experts 11 Expertise Transfer 12 Knowledge Continuity 13 Information Architecture 14 KM Awareness 15 KM Governance 16 Knowledge & Information Literacy 17 Knowledge-Enabled Work 18 Learning Culture 19 Rewards & Recognition 20 Safe Fail vs Fail Safe 21 Work Group KM 22 Project KM 23 Stealth KM 24 Stakeholder Management 25 Enterprise 2.0	26 Interviews 27 Appreciative Inquiry 28 Critical Decision Method 29 Concept Mapping 30 Expertise Knowledge Audit 31 Fish Bowl 32 Mentoring & Coaching 33 Play of Life	34 After Action Review 35 Challenge Session 36 Strategic Conversation 37 World Cafe 38 Open Space Technology 39 Retrospect 40 Pre-Mortem 41 Peer Assist 42 Anecdote Circles 43 Speed Networking	44 Cultural Archetypes 45 Knowledge Audits & Maps 46 Business Process Mapping & Design 47 Before Action Review 48 Environmental Scanning 49 Future Backwards 50 Most Significant Change 51 Story Listening 52 Social Network Analysis 53 Value Network Analysis 54 Card Sorting	55 Decision Games 56 Rich Pictures 57 Graphic Facilitation 58 Information Neighbourhood 59 Podcasting & Vodcasting 60 Screencasting 61 Storytelling	62 Share Fair 63 Knowledge Fair 64 Knowledge Market	65 Blog 66 Bulletin Board 67 Taxonomy 68 Competency Framework 69 Instant Messaging 70 Knowledge-Friendly Environment 71 Social Bookmarking 72 Social Tagging 73 Wiki 74 Yellow Pages 75 Metadata 76 Enterprise Search 77 Intranet 78 Dashboard 79 Document Management System 80 RSS

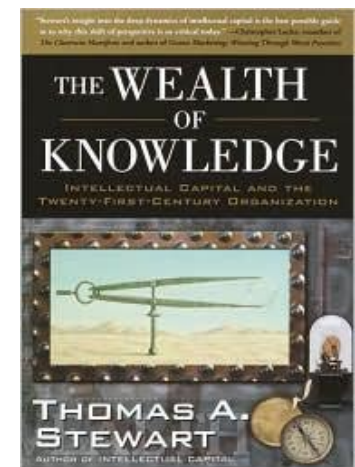
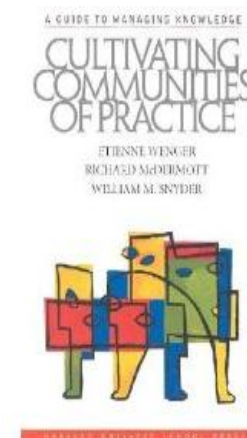
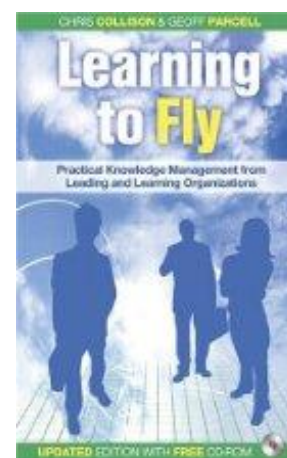
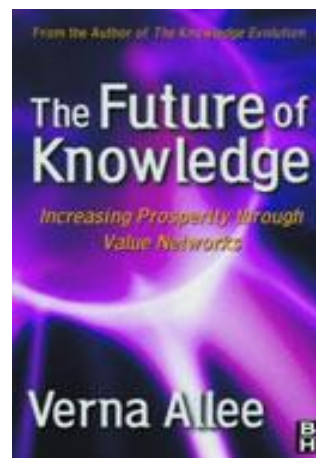
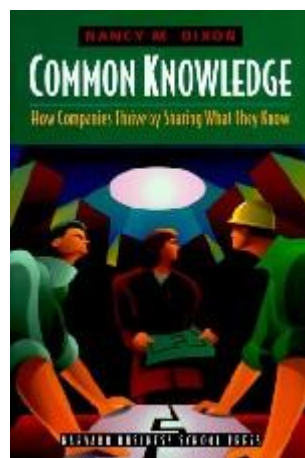
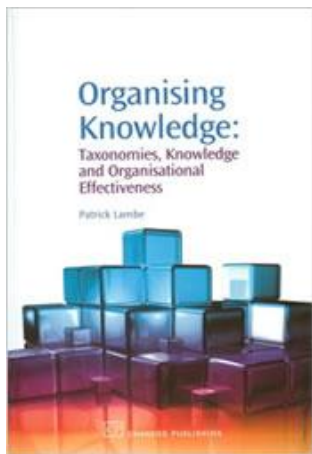
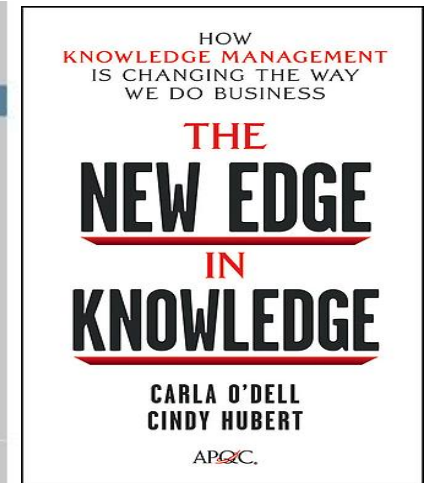
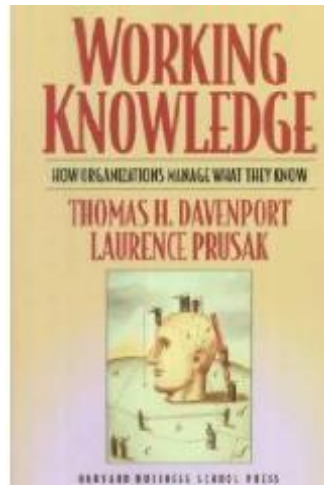
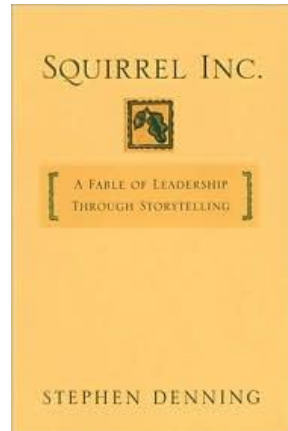
Each pack of KM Method Cards contains concise descriptions of 80 Approaches, Methods and Tools for Knowledge Managers and KM Activists. You can use these cards:

1. In KM strategy and planning sessions to brainstorm your implementation possibilities
 2. When identifying training needs for your knowledge managers, KM activists, and community coordinators
 3. As a quick reference guide to identify useful techniques during KM projects
 4. As a starting point to exploring new KM techniques and approaches
- ... and probably many more! Let us know how you end up using them!

You can buy our KM Method Cards from www.straitsknowledge.com/sk/store/
 For training in many of the techniques in the KM Method Cards visit www.straitsknowledge.com/training/

2. Read books, periodicals, blogs, and sites

- Read books from the list of recommended books
 - Start with the 10 shown below
 - Then choose ones that match your chosen specialties
- Subscribe to periodicals
- Read blogs
- Visit sites



Recommended books <http://bit.ly/9S1GDw>

1. The Knowledge Evolution: Expanding Organizational Intelligence by Verna Allee <http://www.amazon.com/dp/075069842X/>
2. The Future of Knowledge: Increasing Prosperity through Value Networks by Verna Allee <http://www.amazon.com/dp/0750675918/>
3. Next Generation Knowledge Management by Jerry Ash, featuring contributions from Stephen Denning, Leif Edvinsson, Karl-Erik Sveiby, David Snowden, Hubert Saint-Onge, Carl Frappaolo, Debra Amidon, Ash Sooknanan, Richard Cross, and Carol Kinsey Goman http://www.ark-group.com/home/xq/asp/pubid.DEE5993B-3AA5-4F32-9BF9-DC2912FBC2B4/pTitle.Next_Generation_Knowledge_Management/qx/Publications/Publication.htm
4. Next Generation Knowledge Management, Volume 2 by Jerry Ash, featuring contributions from David Snowden, Steve Barth, Robert H. Buckman, David Gurteen, Patti Anklam, Carl Frappaolo, Jerry Ash, Megan Santosus, Verna Allee, Nancy Dixon, Rob Lebow, and Nick Milton http://www.ark-group.com/home/xq/asp/pubid.847CD770-655A-4CE4-B98F-C37641F0E287/pTitle.Next_Generation_Knowledge_Management_Vol_2/qx/Publications/Publication.htm
5. Next Generation Knowledge Management, Volume 3 by Jerry Ash, featuring contributions from Stan Garfield, Raj Datta, Arthur Shelley, Tom Barfield, Gary Cullen, Melissie Rumizen, Scott W. Shaffar, Doug Madgic, and Michael Behounek http://www.ark-group.com/home/xq/asp/pubid.BCB23B87-E2BB-423D-8108-A35B7FB9E234/pTitle.Next_Generation_Knowledge_Management_Vol_3/qx/Publications/Publication.htm
6. The Strategic Management of Intellectual Capital and Organizational Knowledge by Chun Wei Choo and Nick Bontis <http://www.amazon.com/dp/019513866X/>
7. Building a Knowledge-Driven Organization by Robert Buckman <http://www.amazon.com/dp/0071384715/>
8. The Knowing Organization: How Organizations Use Information To Construct Meaning, Create Knowledge, and Make Decisions by Chun Wei Choo <http://www.amazon.com/dp/0195110129/>
9. Learning to Fly: Practical Knowledge Management from Leading and Learning Organizations by Chris Collison and Geoff Parcell <http://www.amazon.com/dp/1841125091/>
10. Working Knowledge by Thomas Davenport and Laurence Prusak <http://www.amazon.com/dp/1578513014/>
11. Thinking for a Living: How to Get Better Performances And Results from Knowledge Workers by Thomas Davenport <http://www.amazon.com/dp/1591394236/>
12. Lost Knowledge: Confronting the Threat of an Aging Workforce by David W. DeLong <http://www.amazon.com/dp/0195170970/>
13. Common Knowledge: How Companies Thrive by Sharing What They Know by Nancy M. Dixon <http://www.amazon.com/dp/0875849040/>
14. Intellectual Capital: Realizing Your Company's True Value by Finding Its Hidden Brainpower by Leif Edvinsson and Michael Malone <http://www.amazon.com/dp/0887308414/>
15. Knowledge Management by Carl Frappaolo <http://www.amazon.com/dp/1841127051/>
16. Deep Smarts: How to Cultivate and Transfer Enduring Business Wisdom by Dorothy Leonard and Walter Swap <http://www.amazon.com/dp/1591395283/>
17. If Only We Knew What We Know: The Transfer of Internal Knowledge and Best Practice by Carla O'Dell and C. Jackson Grayson <http://www.amazon.com/dp/0684844745/>
18. The Knowing-Doing Gap: How Smart Companies Turn Knowledge into Action by Jeffrey Pfeffer and Robert Sutton <http://www.amazon.com/dp/1578511240/>
19. Complete Idiot's Guide to Knowledge Management by Melissie Rumizen <http://www.amazon.com/dp/0028641779/>
20. Knowing Knowledge by George Siemens <http://www.knowingknowledge.com/book.php>
21. Intellectual Capital: The New Wealth of Organizations by Thomas A. Stewart <http://www.amazon.com/dp/0385483813/>
22. The Wealth of Knowledge: Intellectual Capital and the Twenty-first Century Organization by Thomas A. Stewart <http://www.amazon.com/dp/0385500726/>
23. The New Organizational Wealth: Managing & Measuring Knowledge-Based Assets by Karl Erik Sveiby <http://www.amazon.com/dp/1576750140/>
24. The Knowledge Management Toolkit: Orchestrating IT, Strategy, and Knowledge Platforms (2nd Edition) by Amrit Tiwana <http://www.amazon.com/dp/013009224X/>
25. Enabling Knowledge Creation: How to Unlock the Mystery of Tacit Knowledge and Release the Power of Innovation by Georg von Krogh, Kazuo Ichijo, and Ikujiro Nonaka <http://www.amazon.com/dp/0195126165/>
26. Harvard Business Review on Knowledge Management by Peter F. Drucker, et al.
27. The Knowledge Management & Application Domain by Steven Wieneke & Karla Phlypo-Price <http://bit.ly/cBPzdK>
28. Performance Enhancing by Matt Moore - e-book on the links between training & development, knowledge management, organizational learning and performance improvement from a practical perspective <http://innotecture.wordpress.com/ebook/>
29. Being a Successful Knowledge Leader by Arthur Shelley
30. The Knowledge Management Toolkit: Orchestrating IT, Strategy, and Knowledge Platforms (2nd Edition) by Amrit Tiwana <http://www.amazon.com/dp/013009224X/>
31. Knowledge management in practice: connections and context by Taverekere Srikantiah and Michael E. D. Koenig
32. People-Focused Knowledge Management: How Effective Decision Making Leads to Corporate Success by Karl Wiig <http://www.amazon.com/dp/0750677775/>

Periodicals



knowledge | street

DIRECTIONS

common sense ideas about Knowledge Management & Communications

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street smarts

March 2011 - Volume 9, Issue 3

The Rise and Fall of the Blogosphere

In 2004, "blog" was Merriam-Webster's word of the year. But according to the [Pew Research Center](#), its popularity has fallen rapidly in recent years, especially among the young. Back in the day, blogging was the easiest way to establish a presence on the Web. Some of the most successful blogs have grown to the point where they're pretty hard to distinguish from traditional media outlets.

But the young seem to prefer keeping within the boundaries of social networking sites, and [Facebook](#) rules the roost there. If you believe everyone you want to reach is already gathering on Facebook, it would be silly to post your thoughts on the Web itself. You have to go where the audience is. Twitter is also more popular with younger Web users, who find that its 140-character posting limit is no problem at all. They're OK at expressing themselves with conceptual fragments rather than well-formed paragraphs.

According to [this article](#) in The New York Times, former bloggers have made the switch because of time constraints, but also because with so many blogs out there, there just aren't enough readers to go around. We even have a friend who even wrote [a song](#) about it!

The Kids These Days

Speaking of changing patterns of Internet use, comScore's [2010 Digital Year in Review](#) found a huge drop in email usage among 12 to 17 year olds. This demographic saw a 59% drop, with another big fall off in the 25-to-30 year old segment. Only the geezers are increasing, with 55 to 64 year olds increasing their email use by 22%. Those are pretty dramatic numbers, and a clear sign that the youngest users are making social networking, text

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Current issue
 Volume 14 Issue 5

Features

Eight questions: Part III
 It's been about fostering a better understanding of the people and behavioural sides of KM. There are two books that are a must-read for anyone in this area. The first is Drive: The Surprising Truth About What Motivates Us by Daniel Pink. In a nutshell he says that we need to be careful about how we reward people because, by and large, rewards don't work.

Eight questions: Part I
 I think the biggest development was the demand for KM services. An increasing number of organisations across a variety of fields, including healthcare, the legal profession, and engineering (as well as rising demand in the public sector) seem to have recognised the value in a strategic approach to KM.

Eight questions: Part II
 What we have seen is the mainstreaming of social media tools supporting KM. There's a higher level of accessibility and acceptance and a growing expectation amongst employees, who want to see some of those features available within their organisations as well as operating outside the boundaries. I'm seeing organisations rethinking their strategies in order to formally embrace social media and Web 2.0.

Sleeping giant
 The paradigm of a knowledge-based economy is not new to India. The country's past contributions to philosophy, medicine, science and technology, mathematics and astronomy support the view that the sub-continent has been a leading knowledge economy for centuries. In real fiscal terms, India was the largest economy in the world in the first millennium, producing approximately one third of global gross domestic product (GDP). By around 1500 its share dropped to 24 per cent - as China quickly played catch-up and Western Europe's share of the pie began to grow.

The right side of the law
 Assuming that the majority of the readers of this publication will be in the business sector, then an examination of the opportunities and risks of either doing business or promoting the goods or services which they supply in the online and Web 2.0 environment seems like a logical place to start. The explosion in commercial use of the internet gave birth to a whole new way of doing business: e-commerce. The umbrella term refers to any kind of commercial activity carried out using electronic methods.

Beyond bookshelves
 If you search the internet for "future of libraries" or "changing role of librarians" you will read a lot of comments about books disappearing from shelves; about archives of information no longer being accessed; and users wanting to find all their information online. Ask a librarian and they will agree that there is a shift in the information needs of library patrons. What you will also hear is that there is a continuing role for the libraries in public, corporate, government and other environments.

At the helm
 In the 1990s the role of chief knowledge officer (CKO) began to emerge. One motivator for this was to differentiate the role from chief information officer or head of IT as a way of emphasising that KM is not principally about IT. At KPMG, for example, Ian McBride became the first incumbent in the newly created CKO role in Australia in 1998. At that time he reported to the chief operating officer and also had a dotted line relationship to KPMG's global CKO in Boston.

Regulars

Four four two
 New Year, new challenges. But the more things change the more they stay the same. I was skimming through a KM report which brought it home. It

Business Intelligence

Collaboration

Competitive Intelligence

Communities of Practice

CRM

Culture

E-learning

Enterprise Content Management

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David Gurteen breaks down the KM and networking practices that fall under the umbrella of social business

March 10 at 7:35am

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A discussion of knowledge management that goes above and beyond technology.



Knowledge Jolt with Jack

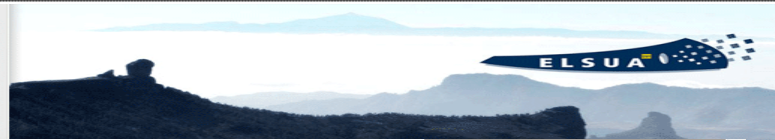
This blog is about knowledge management, personal effectiveness, theory of constraints and other topics. Opinions expressed here are strictly those of the owner, Jack Vinson, and those of the commenters.

Portals and KM

This blog shares ideas and hopes to generate discussion on enterprise 2.0, business blogs, web 2.0 and knowledge management to provide value to organizations through practical applications. New trends and technologies are covered with a switch to art, music, travel, and food on the weekends.

elsua.net

A Knowledge Management Blog
Thinking Outside the Inbox
by Luis Suarez



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28 March 2011

Hans Rosling's 200 Countries, 200 Years, 4 Minutes

Bringing statistics alive through visualization. An awesome display using statistics to explore the differences of health and wealth in the world.

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Incredibly Dull

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[Andrew Gent](#)
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BLOG ARCHIVE

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 - Whose Knowledge Is It Anyway? (3)
- The Mechanics of Handling Two Screens
- "Someone Speaks"
- January (4)
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MONDAY, FEBRUARY 21, 2011

Whose Knowledge Is It Anyway?

In previous posts I have discussed the shifting relationship between employer and employee in terms of the ownership and responsibility for knowledge. Many people are taking advantage of the web 2.0 revolution — through blogs, wikis, etc. — to assert the individuality of what they know and their hard-won professional experience.

Employment always combines a certain amount of both the carrot and the stick. As much as you might enjoy what you do professionally, there are always a few things that are necessary for the company that you would choose not to do if given the option. So, the employer/employee relationship is always a collaboration, a compromise of activities that meet the needs of each.

Salary, bonuses, and promotions are obviously "carrots". Performance reviews, management dictates, and the threat of a pink slip are part of the "stick". In balance, these two components benefit both the employer and the employee. However, when they fall out of balance, negative things start to happen.

In the early twentieth century, when industry used the unrestrained threat of firing, low wages, and even physical violence to control the workers, the result was the labor movement and emergence of unions in the United States. As the twentieth century came to a close, the rise of the global economy and multinational corporations gave employers a new out. Not only could work be moved out of state, it could now be moved to another country entirely — leading to 10-15 years of aggressive business tactics euphemistically called downsizing, rightsizing, outsourcing, and offshoring, among other things.

There would seem to be little the employee could do to counter this trend. Except, we are no longer in an age dominated by physical manufacturing. We are in what is referred to as the "information age". Business magazines have been touting the power and transformative capabilities of information for years now.

And if information is the currency, ownership of information is power. So, who owns the information? Corporations would like to think they own the creative output of their employees. And it seems true enough that they rightfully own the direct output and artifacts of work done under their employ. This output may be

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Great post Shawn, and great stories. Thanks for sharing | Posted by:

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Welcome to the Gurteen Knowledge Website. My name is David Gurteen and this site is primarily a resource for the [Gurteen Knowledge Community](#) - a global learning community of over 17,000 people in 160 countries.

The main themes of this site are knowledge management, learning, creativity, innovation and personal development and it consists of over 5,000 pages.

Everything on this site is open and you do not need to be a member to access any part of it or to subscribe to any of the services provided.

You can [learn more about me here](#) and [my services here](#).

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David at KM Egypt, September 23, 2010

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Knowledge Management

Sharing, Innovating, Reusing, Collaborating, Learning



Stan Garfield, Knowledge Manager and Author

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- Line56 Blog
- My Book
- SIKM Leaders Community
- Referring Sites
- Tweets
- Search ID
- Search Name
- #KM
- KM
- Twitterers
- WeFollow

- KM Resources
- News
- Stan Garfield

- Books
- Communities
- Conferences
- Consultants
- Maxims
- Periodicals
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- Thought Leaders
- Training
- Twitterers

- Tools
- Answers: Q&A
- bit.ly: links
- BlogBridge: RSS
- Blogger
- Bloglines
- Citebase: quotes
- del.icio.us: tags
- DivShare: files
- Dropbox: files
- Favstar: tweets
- Feed My Inbox
- Flock O' Tweets
- Google Alerts
- Google Docs
- Google Labs
- Google Sites
- Meeting Planner
- NewsGator: RSS
- Pipl: search

- 13-May-11 Speaker at APQC Conference, Houston
- 20-Dec-10 Communities Manifesto Slides - Doc
- 16-Nov-10 Presented at KMWorld 2010 in DC
- 24-Jan-10 Steve Denning Book Offer
- 19-Oct-10 Innovation and Creativity
- 15-Oct-10 Technology threat to our information
- 05-Oct-10 Recommended Books
- 29-Sep-10 Acronyms for Local Authentic Dining
- 22-Sep-10 Kevin Desouza KM Leader Interview
- 06-Sep-10 Confessions of a DC Teacher
- 25-Aug-10 25 Knowledge Management Specialties
- 10-Jan-09 Review: Enterprise 2.0 by Andy McAfee
- 09-Dec-09 Deloitte is a Global MAKE Award winner
- 27-Nov-09 Video: Perspectives on KMWorld 2009
- 14-Sep-09 Joined The 2.0 Adoption Council
- 03-Jun-09 My book is available on Amazon.com
- 29-May-09 Dave Pollard: Guide to Web 2.0
- 02-Jan-09 David Gurteen's KM Tweeters!
- 16-May-08 APQC: Social Networking
- 13-May-08 HP social network engages employees
- 07-May-08 Scoring points in the knowledge game
- 01-May-08 HP 1 of 5 firms featured in APQC report
- 15-Oct-07 Secret Language of Leadership
- 23-Sep-07 Good example of a story
- 30-May-07 Interview: Reinvention Prevention
- 12-Feb-07 Bill Ives blogs about this site



- Bio
- Contact Me
- Photos
- Profiles
- About me
- Amazon
- Blogger
- Classmates
- Digg
- ESPN
- Facebook
- Finetune
- Geni
- Google Profile
- Google Groups
- ITtoolbox
- KM4Dev
- KM-online
- KnowledgeBoard
- Last.fm
- LinkedIn
- Memolane
- MySpace
- Pandora
- Plaxo Pulse
- Quora
- SlideShare

Periodicals

Blogs

Sites

<https://sites.google.com/site/stangarfield/kmresources>

1. Anecdote <http://www.anecdote.com.au/subscribe.php>
2. Ark Group Inside Knowledge <http://www.ikmagazine.com/currentissue.asp>
3. elearnspace <http://www.elearnspace.org/>
4. Electronic Journal of Knowledge Management <http://www.ejkm.com/index.htm>
5. Green Chameleon http://www.greenchameleon.com/gc/pubs_archives/
6. Gurteen Knowledge-Letter <http://www.gurteen.com/gurteen/gurteen.nsf/id/knowledge-letter>
7. IKMSonline (Information, Knowledge, Systems Management) <http://www.iksmonline.com/index.php>
8. International Journal of Knowledge Management (IJKM) <http://www.igi-pub.com/journals/details.asp?id=4288>
9. Journal of Knowledge Management (JKM) <http://www.emeraldinsight.com/info/journals/jkm/jkm.jsp>
10. Journal of Knowledge Management Practice <http://www.tlainc.com/jkmp.htm>
11. KM for Development Journal <http://www.km4dev.org/journal/index.php/km4dj/issue/current>
12. KMPro Journal <http://kmpro.org/static.php?file=journal.htm>
13. KMWorld <http://www.kmworld.com/>
14. KnowGenesis International Journal for Technical Communication (IJTC) <http://www.knowgenesis.com/journal/index.php?journal=IJTC>
15. Knowledge and Process Management (KPM) <http://www3.interscience.wiley.com/journal/6242/home>
16. Knowledge Management Research & Practice (KMRP) <http://www.palgrave-journals.com/kmrp/index.html>
17. K Street Directions http://www.knowledgestreet.com/About_Us/Directions/directions.html
18. Melcrum Free e-Newsletters <http://www.melcrum.com/products/journals/kmr.shtml>
19. Melcrum KM Review http://www.melcrum.com/topics/knowledge_management.shtml
20. Montague Institute Review <http://www.montague.com/review/review.html>
21. NHS Knowledge Flow <http://www.library.nhs.uk/knowledgemanagement/RSSFeed.aspx?feed=14>
22. Step Two Designs KM Column <http://www.steptwo.com.au/subscribe>
23. Steve Denning on Organizational Storytelling <http://www.stevedenning.com/>
24. Trends in the Living Networks <http://www.rossdawsonblog.com/subscribe/>

1. Mary Abraham - Above and Beyond KM <http://aboveandbeyondkm.com/>
2. Tac Anderson - New Comm Biz <http://newcommbiz.com/>
3. Verna Allee - Value Networks <http://valuenetworks.com/public/blog/207585>
4. Patti Anklam - Networks, Complexity, Relatedness <http://www.byeday.net/weblog/networkblog.html>
5. APQC - KM Edge <http://kmedge.org/>
6. Dale Arseneault - Reflections on KM & Organiz. Innovation <http://reflectionskmoi.blogspot.com/>
7. Tom Baldwin - KnowledgeLine <http://kmpipeline.blogspot.com/>
8. Cory Banks - Corz and Effect <http://corzandeffect.wordpress.com/>
9. Steve Barth - Reflexions <http://reflexions.typepad.com/reflexions/>
10. Anol Bhattacharya - SoulSoup <http://www.incsb.org/soulsoup/>
11. Doug Brockbank - Manage Knowledge <http://manageknowledge.net/blog/>
12. John Seely Brown and John Hagel III <http://blogs.harvardbusiness.org/bigshift/>
13. Miguel Cornejo Castro - eme ká eme: Live Share Learn Repeat <http://emekaeme.wordpress.com/>
14. Marnix Catteeuw - Knowledge Management in Practice <http://marnixcatteeuw.spaces.live.com/>
15. Stephen Collins - thoughtglue <http://www.thoughtglue.com/>
16. Chris Collison - All of us are smarter than any of us <http://chriscollison.wordpress.com/>
17. Curtis Conley - Discussions on KM and Collaboration <http://curtisconley.com/>
18. Steve Dale - Dissident http://dissident.typepad.com/my_weblog/
19. Tom Davenport - The Next Big Thing <http://discussionleader.hbsp.com/davenport/>
20. Ross Dawson - Trends in the Living Networks <http://www.rossdawsonblog.com/>
21. Keith De La Rue - acting on knowledge, communication and learning <http://delarue.net/blog/>
22. James Dellow - ChiefTech <http://chieftech.blogspot.com/>
23. Steve Denning - The Secret Language of Leadership <http://stevedenning.typepad.com/>
24. Nancy Dixon - Conversation Matters <http://www.nancydixonblog.com/>
25. Jon Doctor - KM Now! <http://blogs.ittoolbox.com/km/now>
26. Graham Durant-Law - Knowledge Matters <http://www.durantlaw.info/blog>
27. Seth Earley - Not Otherwise Categorized <http://sethearley.wordpress.com/>
28. Lilia Efimova - Mathemagenic <http://blog.mathemagenic.com/>
29. Chris Fletcher - Adventures in Knowledge http://adventurekm.typepad.com/adventures_in_knowledge/
30. Tricia Ford - DaChispa: Knowledge Management and Life <http://www.dachispa.com/>
31. Andrew Gent - Incredibly Dull <http://incrediblydull.blogspot.com/>
32. Peter-Anthony Glick - Leveraging Organiz. Knowledge <http://leveragingknowledge.blogspot.com/>

1. APQC <http://www.apqc.org/portal/apqc/site> and <http://kmedge.org/>
2. Association of Knowledgework (AOK) <http://www.kwork.org/>
3. Boris Jaeger <http://www.knowledge-management-jaeger.com/>
4. Brint KMNetwork and WWW Virtual Library on Knowledge Management <http://km.brint.com/>
5. CIO http://www.cio.com/topic/1467/Knowledge_Management
6. Curtis Conley http://www.curtisconley.com/?page_id=74
7. 50 essential knowledge management sites and blogs <http://www.lucasmcdonnell.com/essential-knowledge-management-sites-and-blogs/>
8. Graham Durant-Law's Knowledge Matters <http://www.durantlaw.info/>
9. Gurteen Knowledge Website <http://www.gurteen.com/gurteen/gurteen.nsf/>
10. ITtoolbox Knowledge Management Knowledge Base <http://knowledgemanagement.ittoolbox.com/>
11. Kaieteur Institute For Knowledge Management <http://www.kikm.org/>
12. KM News & Resources <http://knowledgemanagement.wordpress.com/about>
13. KM Cyberary <http://www.bhojarajug.freesevers.com/cyberary.html>
14. KmWiki <http://kmwiki.wikispaces.com/>
15. KnowledgeBoard <http://www.knowledgeboard.com/index.html>
16. knowledgocog <http://knowledgocog.com/>
17. Knowledge Connections by David Skymre <http://www.skyrme.com/>
18. KNOW Network <http://www.knowledgebusiness.com/>
19. NHS Knowledge Management Specialist Library <http://www.library.nhs.uk/knowledgemanagement/>
20. Provider's Edge KM Advantage <http://www.providersedge.com/kma/index.html>
21. Stan Garfield's KM Site <http://sites.google.com/site/stangarfield/>
22. The Knowledge Bucket <http://knowledgebucket.wikispaces.com/>

3. Join, participate in, and help lead KM communities

- **Subscribe:** Get email or RSS and regularly read the threaded discussion list board
- **Post:** Start a new thread or reply in the threaded discussion board
- **Attend:** Participate in community events
- **Contribute:** Submit content to the community newsletter, blog, wiki, or site
- **Engage:** Ask or answer a question, make a comment, give a presentation, and help lead

sikmleaders · Systems Integration KM Leaders Community

Search for other groups... Search

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Members Only
Post
Files
Photos
Links
Database
Polls
Members
Calendar
Promote
Groups Labs (Beta)
Chat

Info Settings

Group Information
Members: 454
Category: Other
Founded: Jul 19, 2005
Language: English

Already a member?
Sign in to Yahoo!

Yahoo! Groups Tips
Did you know...
Message search is now enhanced, find messages faster. Take it for a spin.

Best of Y! Groups

Try Yahoo! Groups Chat Beta! Now available on the left menu. [Read more...](#)

Home

Join This Group!

Activity within 7 days: 3 New Members - 6 New Messages - 3 New Files

Description

This is a community of Knowledge Management leaders from firms around the world. It was created in 2005 for Systems Integration and Consulting firms, but soon expanded to include all KM leaders. The goal is to share experiences and insights on implementing KM programs. Diverse opinions are welcome if expressed in a supportive and collaborative manner.

TO JOIN: When requesting membership, please provide your name, location, organization, role, and links to your organization's web site, your personal blog (if any), and your LinkedIn or other social networking profile(s).

We hold monthly conference calls - in the left menu, see **Calendar** for the schedule, **Files** for older presentations, and **Database** for the schedule of upcoming calls and list of previous calls, including links to the recordings and **slides**. Here are the **dial-in numbers**. See **Links** for other useful sites.

How to change your email address: When joining this community, you may have thought that you needed to use a Yahoo! email address. In fact, you can use any email address you like. If you used an email address which you don't regularly check, and would like to change to a better one, go to [this page](#), and under Email Address:
- Choose the email address that you would like group messages sent to (you can add an email address if the one you want is not listed).
- Click on a valid email address.
- Click on the blue "Save Changes" button at the bottom.

POLICY: Members should not send messages which are duplicates of announcements distributed through other channels. Instead, they can post one-time invitations to join other lists.

Most Recent Messages (View All)
(Group by Topic)

Search: Search [Advanced](#) [Start Topic](#)

Case studies of organisations that have dramatically reduced their u
Hello, I'm writing a position paper for a client around alternatives to email within organisations so I'm looking for organisations that have actually done


Posted - Thu Mar 24, 2011 12:53 am

Re: Free Your Staff to Think
Neil, I think the com-prac yahoo group & the cpsquared mob would have stacks of material for you. Cheers, Matt Moore +61 423 784 504 matt@...

Posted - Wed Mar 23, 2011 11:31 pm

Matt Moore
innotech
Offline
Send Email

Matt Moore
innotech
Offline
Send Email



actKM FORUM www.actkm.org

ACTKM DISCUSSION LIST

About actKM discussion List

This discussion list replaces the group's earlier discussion list server that was hosted on Yahoo! Groups. This new actKM Discussion List is where the majority of our conversations will take place. Messages posted to the actKM Discussion List are distributed automatically to all list members according to their preferences (either individual emails or daily digest).

To post to the list the email address that you use must be registered with the list or the message will be rejected.

Please think of the actKM Discussion List as being like a dinner party. Lively, interesting conversation that is respectful of the other guests is encouraged. Just remember that you have been invited into the home of others and that the host might ask you to tone it down if you go too far.

More detailed expectations of the correct Netiquette please see <http://www.actkm.org/Netiquette.php>.

Please note the Discussion list is a separate component of this website than the Bulletin Board located at <http://www.actkm.org/forum/>. If you wish to register for the Bulletin Board as well then please visit the Bulletin Board and register there as well.

To see the collection of prior postings to the list, visit the [Actkm Archives](#).
(The current archive is only available to the list members.)

Using Actkm Discussion List

To post a message to all the list members, send email to Actkm@actkm.org.

You can subscribe to the list, or change your existing subscription, in the sections below.

Subscribing to Actkm Discussion List

Subscribe to Actkm by filling out the following form. You will be sent email requesting confirmation, to prevent others from gratuitously subscribing you. This is a hidden list, which means that the list of members is available only to the list administrator.

Your email address:

Your name:

You may enter a privacy password below. This provides only mild security, but should prevent others from messing with your subscription. Do not use a valuable password as it will occasionally be emailed back to you in cleartext.

If you choose not to enter a password, one will be automatically generated for you, and it will be sent to you once you've confirmed your subscription. You can always request a mail-back of your password when you edit your personal options.

Pick a password:

Reenter password to confirm:

Which language do you prefer to display your messages? English (USA)

Would you like to receive list mail batched in a daily digest? No Yes

Internet | Protected Mode: On

Local KM communities – create and lead one if none exists

Wednesday, March 23, 2011

KM Chicago April 12th meeting: Commercial Sector Applications of Geographic Information Systems

Please join us for our April 12th meeting: Commercial Sector Applications of Geographic Information Systems. Attendee information is located in the right pane of the KM Chicago blog.



Corporate entities and their manufacturing plants, warehouses, suppliers and other partners, all have something in common – association with locations. A geographic information system (GIS) assists in the processing, analysis, and visualization of corporate knowledge that pertains to place. Corporations have been using GIS tools to perform site selection, risk management, territory creation, routing, supply chain analysis, asset tracking, regulatory compliance, and workforce management.

Dr. Charles Linville, Founder and President of Ploughman Analytics, will describe a number of applications of GIS in the private sector, drawing attention to the capacity of a GIS create new knowledge as well as to communicate spatial information. In particular, he will discuss site selection and location analysis, the examination of logistics networks and their impact on market territories, and applications of satellite image processing.

Dr. Linville developed the first recurring course in geographic information systems at American University in DC, and played a key role in establishing the GIS group at Archer Daniels Midland, where he was Manager of Knowledge and Data Engineering and then Director of Analytics and Knowledge Systems. Ploughman Analytics, founded in 2007, is a consultancy and software development group in the Research Park of the University of Illinois. Its practice includes GIS, business intelligence and data warehousing, operations research, and knowledge management.

Posted by Curtis Conley at 11:28 AM 1 comments

Wednesday, March 02, 2011

March 8th Meeting: Knowledge Management & Learning, with Lisa Beckers

Join our us for a discussion of the connection between knowledge management in learning led by Lisa Beckers, Sr. Manager overseeing learning and knowledge management for Deloitte's Global Industries.



Lisa will share some work done to in define a vision for how to integrate these functions in order to add value to a business, challenges and tactical ways to KM and learning can work together. We hope that a good portion of this time will be brainstorming and open discussion that helps anyone interested in this area consider the broad impact integrating these functions

KMGphila - KM Group of Philadelphia

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Info Settings

Group Information

Members: 185
Category: Other
Founded: Sep 11, 2001
Language: English

Yahoo! Groups Tips

Did you know...
Hear how Yahoo! Groups has changed the lives of others. Take me there.

Best of Y! Groups

Check them out and nominate your group.

Try Yahoo! Groups Chat Beta! Now available on the left menu. Read more...

Home

Activity within 7 days: (No Activity)

Description

To support and extend the learning, knowledge sharing, and networking beyond the KM Group of Philadelphia's monthly sessions via a more fully-featured electronic meeting place.



To access archived presentations visit the 'For more information' link below and then click on the Calendar link.

Most Recent Messages (View All)
(Group by Topic)

Search: Search Advanced Start Topic

We're planning KM Camp Philly on March 24

Join us in rebooting the KM community in the metropolitan Philadelphia area! After work on March 24, we're getting together to plan KM Camp Philly for the fall

Posted - Thu Mar 17, 2011 11:35 am

dieterle_michael
dieterle_mic...
Offline
Send Email

Analytics4Japan - please do your part and help Japan

The web analytics community launched this effort today to help Japan: <http://www.analytics4japan.com/> Please help out and pass this along. Thanks, Chris J.

Posted - Mon Mar 14, 2011 4:02 pm

cjam_roxxx
Offline
Send Email

Re: This week in Philly: 4th Annual Forum on KM for Medical Affairs

Hello Dan, For the Philly area in particular, three conferences come to mind: Early in the year, the Medical Affairs KM conference below is part of a whole

Posted - Wed Feb 2, 2011 6:14 pm

dieterle_michael
dieterle_mic...
Offline
Send Email

Join us for our webinar "How to create a genuine KM culture" next We

Brave the winter weather no matter where you are and join us for an entertaining presentation and fascinating virtual discussion about "How to create a genuine

Posted - Wed Feb 2, 2011 5:36 pm

dieterle_michael
dieterle_mic...
Offline
Send Email

Re: This week in Philly: 4th Annual Forum on KM for Medical Affairs

Hi Michael, Hope all is finding you well. I wanted to ask your advice about finding similar KM events in the area. Any suggestions? I am the Director for

Posted - Mon Jan 17, 2011 1:28 pm

Dan Bellopede
stockdan8160
Send IM
Send Email

Message History

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2011	2	2	2									
2010	5	6	3	5	7	2	1	3	2	1	2	3
2009	8	8	5	5	3	8	1	2		16	1	4
2008	5	6	7	9	16	3	3	3	11	3	3	3
2007	2		5	11	4	1	1	1	4	9	5	
2006	2	12	4	5	5	1		6	4	7	1	3
2005	2	9	2	1	10	1	2	9	4	8	7	1
2004	19	5	2	1	4	8	3	3	6	3		
2003	1	7	2	2	1	1	1	3		2	6	

Done

Done, but with errors on page.

Internet | Protected Mode: On

100%

Councils

Engage. Evangelize. Empower.

The 2.0
Adoption
Council

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Welcome to the 2.0 Adoption Council



Enterprise 2.0 Conference

Latest Podcasts & News

The 2.0 Adoption Council Podcast 003

With Greg Lowe and Jem Janik of Alcatel-Lucent. This podcast (15 minutes 13 seconds) features members Jem Janik and Greg Lowe of Alcatel-Lucent (ALU), the world's first truly global communications solutions provider. Bringing social business transformation to this \$15B giant across the Americas, Europe, Middle East, and Africa, and Asia Pacific for 77K employees is a Herculean task.

[Read more >>](#)

The 2.0 Adoption Council Podcast 001

With Megan Murray. Our first podcast features charter member Megan Murray. Megan discusses the unique beginnings for Booz Allen Hamilton's social platform, HELLO.bah.com, along with where the company is today, some of the unique challenges, and what they would have done differently had they not been such an early adopter.

[Read more >>](#)

About 2.0 Adoption Council

We are a collection of managers in large enterprises that are charting the course for 2.0 adoption. Although we may use different platforms and tools, we all share a common enthusiasm for bringing a new way of working to our representative companies. We call ourselves "internal evangelists" and some say we have one of the most difficult, yet exciting jobs in the marketplace.

[Learn More](#)

Join Us

As early adopters, we find we learn best when we learn from each other. Our members are all involved personally in executing on an enterprise 2.0 strategy. If you'd like to share your experiences with other large corporate/organization 2.0 champions that may have solved a problem you're struggling with, might have insight regarding a new product you're considering.

[Learn More](#)

Testimonials

"The 2.0 Adoption Council has been a godsend for me. When I first opted in I was giddy at the idea of having others commiserate with and bounce ideas off of. It quickly became very clear that we had more answers than I've ever heard from a stage or an online event." - Megan Murray, Booz Allen Hamilton

[Read more >>](#)

Connect with us on Facebook

The 2.0 Adoption Council Rocks!



Source: animoto.com
San Francisco '09, Jive World, The Enterprise 2.0 Conference.
Friday at 7:32 am

[Become a Fan](#)

Calendar of Events



[Read more >>](#)

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THE LEARNING FORUM

e-mail us

THE 2.0 COUNCIL
June 8-10, 2011
Kansas City, MO

INNOVATION
June 15-17, 2011
Hershey, PA
hosted by Hershey's

FORESIGHT
June 23-24, 2011
Chicago, IL
hosted by Steelcase

HRIT
September 14-16, 2011
Washington, DC

HR SERVICE DELIVERY
May 4-5, 2011
Scottsdale, AZ

KNOWLEDGE LEADERS FORUM
May 4-6, 2011
San Francisco, CA
hosted by Charles Schwab

WORKFORCE PLANNING
May 18-20, 2011
Charlotte, NC
hosted by Duke Energy

September 12-14, 2011
Denver, CO
hosted by CH2M Hill

WORKFORCE HEALTH
May 16-17, 2011
Washington, DC
hosted by Gallup

The Learning Forum brings together the right mix of senior executives, with the appropriate knowledge and authority, for an extremely effective day-and-a-half forum.

THE BASICS

- Councils are peer networks of high experienced, seasoned practitioners responsible for strategic work at large organizations.
- Members engage in three face-to-face meetings a year with online collaboration between.
- Confidential and limited in size to allow full sharing of ideas.
- Members select the topics and focal points of study and discussion.

Our members tell us that the peer networking with informed, successful colleagues is the most valuable takeaway. Members consider this as a supplement to the use of outside consultants and therefore save direct costs as well as time on major change initiatives.

Councils:

Innovation, Foresight, HR Service Delivery, HR Technology, Enterprise 2.0, Workforce Planning, Workforce Health, Knowledge Leaders Forum

Format:

There is a blend of structured exchange, presentations, open forum discussion, and plenty of time for less formal interaction over breaks, meals, and social time.

Members:

3M	GAP	NBC Universal
Adobe	General Electric	Northrop Grumman
Allianz	General Mills	P&G
Allstate	Goldman Sachs	PWC
American Express	Gravity Tank	PepsiCo
Assurant	Hallmark	Plantronics
Bank of America	Hersheys	Qualcomm
BNY Mellon	Intel	Samsung
Boeing	ITT	Sanofi-Aventis
Booz & Co.	John Deere	SaraLee
Burger King	JP Morgan Chase	Sewell Automotive
CDC	Kaiser Permanente	Shell
Church & Dwight	Kent State	Southern Company
CH2M Hill	LexisNexis	State Farm

KM communities

<https://sites.google.com/site/stangarfield/kmcommunities>

Global

1. actKM Discussion List
http://actkm.org/mailman/listinfo/actkm_actkm.org
2. APQC KM Community <http://www.apqc.org/portal/apqc/ksn/calendar>
3. Association of Knowledgework (AOK) <http://kwork-aok.ning.com/>
4. Communities of Practice <http://groups.yahoo.com/group/com-prac/>
5. copcop.org <http://copcop.org/>
6. KMers.org <http://www.kmers.org/>
7. KM4Dev community of international development practitioners
<http://www.km4dev.org/>
8. KM.gov <http://wiki.nasa.gov/cm/wiki?id=1926>
9. KMwaves.org <http://kmwaves.org/>
10. KnowledgeBoard <http://www.knowledgeboard.com/>
11. Learning to Fly <http://finance.groups.yahoo.com/group/learning-to-fly/>
12. Organizational Network Analysis
<http://finance.groups.yahoo.com/group/ona-prac/>
13. Search Community of Practice
<http://tech.groups.yahoo.com/group/SearchCoP/>
14. SlideShare KM Group <http://www.slideshare.net/group/knowledge-management>
15. Special Libraries Association (SLA) Knowledge Management Division
<http://wiki.sla.org/display/SLAKM/>
16. Systems Integration KM Leaders
<http://tech.groups.yahoo.com/group/sikmleaders/>
17. Taxonomy Community of Practice
<http://finance.groups.yahoo.com/group/TaxoCoP/>
18. Value Networks <http://groups.google.com/group/Value-Networks>

Fee-based

1. APQC <http://www.apqc.org/portal/apqc/ksn>
2. Consortium for Service Innovation <http://www.serviceinnovation.org/>
3. CPsquare <http://www.cpsquare.org/>
4. Social Media Club <http://socialmediacub.org/>

Local

1. Australia: Brisbane - Queensland Knowledge Management Forum (QKM)
<http://au.groups.yahoo.com/group/qkm/>
2. Australia: Canberra - actKM Forum <http://www.actkm.com/>
3. Australia: Melbourne Knowledge Management Leadership Forum (KMLF) <http://www.melbournekmlf.org/>
4. Australia: Sydney - NSW KM Forum: <http://www.nsw-km-forum.org.au/>
5. Australia: Adelaide - Adelaide Knowledge Café <http://www.frysystems.com.au/km/index.aspx> and
<http://www.linkedin.com/groups?about=&gid=2239006>
6. Australia: Perth - WAKIF <http://www.linkedin.com/groups?gid=2248851>
7. Boston: Boston KM Forum <http://kmforum.org/blog/>
8. Boston: SIKM Leaders Boston Chapter <http://twitter.com/sikmboston>
9. Canada: IKMF (Interdepartmental Knowledge Management Forum)
http://finance.groups.yahoo.com/group/ikmf_figs/ - KM in the Canadian Federal Government
10. Chicago: KM Chicago <http://kmchicago.blogspot.com/>
11. Colombia: KM Medellín <http://www.linkedin.com/groups?gid=2742204>
12. Dallas: KM DFW <http://www.linkedin.com/groups?gid=1860940>
13. Detroit: Midwest KM Community <http://sites.google.com/site/midwestkmcommunity/>
14. Hong Kong: Hong Kong KM Society <http://www.hkms.org/>
15. India: KM-Forum <http://ncsi.iisc.ernet.in/mailman/listinfo/km-forum>
16. India: KM-Forum <http://tech.groups.yahoo.com/group/KM-Forum/>
17. India: K-Community <http://www.kcommunity.org/>
18. India: Delhi KM Community <http://www.linkedin.com/groups?gid=125245>
19. Japan: KM Society of Japan <http://www.kmsj.org/>
20. Korea: KM Society of Korea <http://wcic.kmsk.or.kr/>
21. London: Henley KM Forum <http://www.henley.reading.ac.uk/executiveeducation/excellence/cl-knowledgemanagementforum.aspx>
22. London: London Knowledge Network (LKN) <http://www.londonknowledgenetwork.org.uk/>
23. Malaysia: KMAM <http://tech.groups.yahoo.com/group/kmam/> and [KMTalk.net](http://www.kmtalk.net) <http://www.kmtalk.net/index.php>
24. Middle East: Arab Knowledge and Management Society (AKMS) <http://www.akms.org/>
25. Minnesota: Twin Cities KM Forum <http://www.linkedin.com/groups?gid=1164987>
26. Montreal: KM-GC-MONTREAL <http://www.a-i-a.com/KM-GC-MONTREAL/>
27. New Zealand: NZKM - The New Zealand KM Network <http://www.nzkm.net/>
28. Philadelphia: KM Group of Philadelphia <http://finance.groups.yahoo.com/group/KMGphila/>
29. Singapore: Information & Knowledge Management Society (IKMS) <http://www.ikms.org/>
30. Switzerland: Swiss Knowledge Management Forum (SKMF) <http://www.skmf.net/about-us/mission/in-english/>
31. Toronto: Knowledge Workers: Methods - Toronto <http://toronto.methods.knowledgeworkers.org/>
32. Toronto: Knowledge Workers: Technology - Toronto <http://toronto.technology.knowledgeworkers.org/>
33. Various: Gurteen Knowledge Cafés <http://www.gurteen.com/gurteen/gurteen.nsf/id/kcafes>
34. Vietnam: Vietnam Knowledge Management <http://www.linkedin.com/groups?gid=2587070>

4. Attend KM conferences



Home > 16TH KNOWLEDGE MANAGEMENT CONFERENCE

Join Us May 9-13, 2011 for The Knowledge Management Event of the Year!

APQC's annual knowledge management (KM) conference is still the No. 1 place to be for networking and sharing innovative ideas with the best and brightest minds in business today. This training and conference event enables senior-level professionals to network with other thought leaders and practitioners from around the globe.

The 2011 conference and training event will be held May 9-13, 2011, at the Houstonian Hotel, Club & Spa in Houston, adjacent to APQC's headquarters. Through in-depth case studies and thought-provoking keynote speakers we'll focus on how experienced leaders are using KM approaches and collaboration to drive business results.

[REGISTER NOW](#)

2011 KEYNOTE SPEAKERS



Dr. Carla O'Dell
APQC



Chip Heath
Author of *Switch*



Dan Ranta
ConocoPhillips



Pete Miller
ConocoPhillips



Cindy Hubert
APQC



Michael McMillan
Author of *Pink Bat* and *Paper Airplane*



Jeanne Holm
Data.Gov Evangelist

CONTENT, DOCUMENT and KNOWLEDGE Management

KMWorld

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The Destination Event for Enterprise, Knowledge and Information Workers

Featuring:

Enterprise Search Summit

taxonomy BOOT CAMP

SharePoint SYMPOSIUM

November 1 - 3, 2011
Washington Marriott Wardman Park
Washington DC

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Call For Speakers	2010 Program	Previous Conferences
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NETWORKED ENTERPRISES: EMPOWERED TO SHARE & APPLY KNOWLEDGE

A recent McKinsey research survey found that organizations using "collaborative Web 2.0 technologies intensively to connect the internal efforts of employees and to extend the organization's reach to customers, partners, and suppliers" or "networked enterprises" significantly improve their performance. Networked enterprises share and apply knowledge for decision-making, innovation, customer satisfaction, business success, and a stronger bottom line.

KMWorld 2011 provides you with all the essential pieces of the information engine that powers your enterprise—including knowledge creation, publishing, sharing, finding, mining, reuse and more, which work together to enable business problem-solving, innovation, and achievement. Position your organization and its knowledge ecology for success by attending KMWorld 2011, where you network with experts and peers all working to make the most out of their knowledge assets. Gain insights for maximizing your human capital and building a knowledge driven organization. Learn how knowledge processes and practices impact information flows, decision-making, and provide competitive advantages. Understand the underlying technologies that support these processes and practices and take home "knowhow", usable tools, techniques, and solutions that you can put to work in your organization.

Conference Chairs

Jane Dysart
Dysart & Jones Associates

Hugh McKellar
Editor, KMWorld magazine

The 15th annual **KMWorld Conference** will be held on November 1 - 3, 2011 at the Washington Marriott Wardman Park in Washington DC.

KMWorld 2011 offers a wide-ranging program especially focused to meet the needs of executives and strategic business and technology decision makers. This is a must-attend for those concerned with improving their organization's bottom line, business processes and productivity, as well as streamlining operations and accelerating development and innovation in their evolving enterprises.

Our thought-provoking speakers and experienced practitioners talk about leading strategies, practices, processes, tools and innovation. In our interactive sessions and networking forums the emphasis is on the practical — tips and techniques, hands-on advice, and real-world experience.

By co-locating with **Enterprise Search Summit Fall**, **Taxonomy Boot Camp** and **Sharepoint Symposium**, **KMWorld 2011** provides attendees with all the essential pieces of the information engine that powers today's effective enterprise— including knowledge creation, publishing, sharing, finding, mining, reuse, and more. Well implemented and managed, these work together to enable business problem-solving, innovation, and achievement.

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- destinationCRM
- EContent Magazine

100 COMPANIES That Matter in Knowledge Management

KMWorld Trend-Setting PRODUCTS OF 2010

DIGITAL INCLUSION

Edited by Michael Cendali and Karen E. Fisher
ISBN 978-1-57387-373-4 \$59.50

"Compelling and useful ... a vivid case study and a blueprint for how to address digital inclusion through action research."
—Prof. John M. Carroll, IST, Penn State

Social business conferences

Social Business Summit

Austin | London | Sydney | Singapore

2011 Social Business Summit

Save the Date

March 24
London

March 10
Austin

Request an Invitation

Speakers



Tony Hsieh
Zappos.com
CEO
Author of #1 NYT Bestseller, "Delivering Happiness"



John Hagel III
Deloitte Consulting
Director
Author of *The Power of Pull*



Josh Bernoff
Forrester Research
Senior Vice President, Idea Development
Co-Author of *Groundswell*



JP Rangaswami
Salesforce.com
Chief Scientist

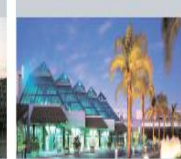
Enterprise 2.0 Building Social Business

Enterprise 2.0 enables you to bring the power of collaboration to your organization >> Social Tools | Collaboration | Social CRM | Search | Wikis



Enterprise 2.0 Boston
June 20-23, 2011

Register Today



Enterprise 2.0 Santa Clara
November 14-17, 2011



Virtual Enterprise 2.0
February 16, 2011
Leverage Social Software and a Culture of Collaboration to Drive Business Performances

Now On-Demand

Enterprise 2.0 CONFERENCE

Boston, MA • June 20-23, 2011

Collaborative technologies accelerate information flow to drive revenue and productivity. Attend Enterprise 2.0 Conference to bring the power of collaboration to your organization.



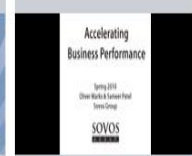
Enterprise 2.0 Webcasts

Free monthly webinars on key collaboration topics.



The BrainYard

News and community site for collaboration professionals.



Free White Paper

Accelerating Business Performance
Free white paper sponsored and written by Sovos Group.

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Enabling People and Organizations to Harness the Transformative Power of Technology

KM conferences


<https://sites.google.com/site/stangarfield/kmconferences>


1. AIIM - Association for Information and Image Management International Conference & Expo @ info360 <http://www.aiimexpo.com/> Washington, DC March 22-24, 2011
2. Social Business Summit <http://www.socialbusinesssummit.com/> Sydney, Austin, London , Singapore April 6 - 2011
3. Gartner Portals, Content & Collaboration Summit <http://www.gartner.com/technology/summits/na/portals/index.jsp> Los Angeles, CA March 28-30, 2011
4. Web 2.0 Expo <http://www.web2expo.com/webexsf2011> San Francisco, CA March 28-31, 2011
5. ICKM 2011 International Conference on Knowledge Management <http://www.waset.org/conferences/2011/bangkok/ickm/> Bangkok, Thailand March 29-31, 2011
6. Social Media & Community 2.0 Strategies <http://www.iirusa.com/socialmedia/home.xml> Boston, MA April 4-6, 2011
7. Knowledge Management Conference and Exhibition (Government) <http://foseinstitute.org/KM> McLean, VA May 2- 4, 2011
8. APQC Annual KM Conference <http://www.apqc.org/apqc-events> Houston, TX May 9-13, 2011
9. SLA Annual Conference <http://www.sla.org/content/Events/conference/ac2011/index.cfm> Philadelphia, PA June 12-15, 2011
10. International Conference on Knowledge, Culture and Change in Organizations <http://managementconference.com/> Madrid, Spain June 15-17, 2011
11. Enterprise 2.0 Conference <http://www.e2conf.com/> Boston, MA June 20-23, 2011
12. KM UK 2011 <http://www.gurteen.com/gurteen/gurteen.nsf/id/kmuk-2011> London, England June 21-22, 2011
13. Knowledge and Project Management Symposium (KPM) <http://www.kipanet.org/> Tulsa, Oklahoma July 26-27, 2011
14. AMCIS 2011: Americas Conference on Information Systems <http://amcis2011.aisnet.org/> Detroit, MI Aug 4-8, 2011
15. European Conference on KM - ECKM 2011 <http://www.academic-conferences.org/eckm/eckm2011/eckm11-home.htm> Passau, Germany September 1-2, 2011
16. i-KNOW 2011 International Conference on Knowledge Management and Knowledge Technologies <http://i-know.tugraz.at/> Graz, Austria September 7-9, 2011
17. International Conference on Knowledge Management <http://ickm-2011.org/> Petra, Jordan September 12-14, 2011
18. Midwest KM Symposium <http://sites.google.com/site/midwestkmcommunity/> Cleveland, OH September 13, 2011
19. Wikisym - International Symposium on Wikis and Open Collaboration <http://www.wikisym.org/> Mountain View, CA October 3-5, 2011
20. ACM Conference on Information and Knowledge Management (CIKM) <http://www.cikm2011.org/> Glasgow, Scotland October 24-28, 2011
21. ICICKM 2011 <http://academic-conferences.org/icickm/icickm2011/icickm11-home.htm> Bangkok, Thailand October 27-28, 2011
22. KMWorld <http://www.kmworld.com/kmw11/> Washington, DC November 1-3, 2011
23. Enterprise 2.0 Conference <http://www.e2conf.com/> Santa Clara, CA November 14-17, 2011


5. Tweet, retweet, and follow tweets


- Follow thought leaders in Twitter
- Participate in a TweetChat, e.g., KMers.org weekly chat
- Search Twitter using hashtags, e.g., #KM and #KMers
- Ask questions on Twitter using the #KM hashtag


TweetChat #


 [Annemcx](#) RT [@rosstmw](#) [@leebryant](#) [@jeffdachis](#) [@livioh](#) Many thanks - really enjoyed the [#sbs2011](#) day - challenging and thought provoking. -6:34 PM Mar 24th, 2011

 [yrncldymn](#) look to measure degree of connectedness of employees with folks outside the organisation - those with passion are 2x as connected [#sbs2011](#) -6:31 PM Mar 24th, 2011


 [rosstmw](#) [@leebryant](#) [@jeffdachis](#) Many thanks - really enjoyed the [#sbs2011](#) day - challenging and thought provoking. -6:29 PM Mar 24th, 2011


 [RoovenP](#) Brilliant day at the Imagination building. Thanks Dachis. Patterns over Process. JP was awesome [#sbs2011#IBM](#) -6:13 PM Mar 24th, 2011

 [yrncldymn](#) RT [@dhinchcliffe](#): "Data: The new oil? Huge datafields are located underneath large companies." - [@leebryant](#) [#sbs2011](#) [#openapis](#) - 6:00 PM Mar 24th, 2011

 [yrncldymn](#) RT [@mingk](#): [@jobsworth](#) it's a shame we still talk about 'social business' as if business isn't social to begin with... [#sbs2011](#) -5:59 PM Mar 24th, 2011

 [Greg2dot0](#) RT [@jimworth](#): RT [@saasu](#): "Twitter is the command line for social business" - [@dhinchcliffe](#) [#sbs2011](#) -5:56 PM Mar 24th, 2011

 [yrncldymn](#) Fantastic day at [#sbs2011](#) - starting with breakfast with [@jobsworth](#) and [@davegray](#) - many thanks to [@jeffdachis](#) and all involved! - 5:53 PM Mar 24th, 2011

 [mor_trisha](#) RT [@jimworth](#) [@saasu](#): "Twitter is the command line for social business" - [@dhinchcliffe](#) [#sbs2011](#) [#in](#) -5:49 PM Mar 24th, 2011



KMers.org
Twitter Chats for Knowledge Professionals

Sponsored by  **weknowmore.org**
people – processes – technology

Chat Events ▾ Topic Suggestions ▾ Members ▾ Blog About KMers.org ▾

[Transcript] Community lurkers: does the 90-9-1 percentage rule really apply, and if so, so what?


Chat Event: 2 retweet
 Community lurkers: does the 90-9-1 percentage rule really apply, and if so, so what?
Date & time:
 Tuesday, February 8, 2011 - 17:00 - 18:00 UTC
Transcript:

5:00 pm	stangarfield:	{Moderator} Welcome to today's KMers.org Twitter chat. Please introduce yourselves - who are you, what do you do, and where are you? #KMers
5:01 pm	pekadad:	@stangarfield Lee Romero from Deloitte in Detroit here #KMers
5:01 pm	jmcgee:	Hello Stan, Jim McGee here in chilly Chicago - still working on helping organizations take advantage of these KM ideas #kmers
5:01 pm	swanwick:	Submit a chat topic for an upcoming session at http://www.kmers.org/topicsuggestions/dashboard #KMers
5:01 pm	stangarfield:	FYI, Corporate Social Media vs. Intranets chat will now be held on March 1. #KMers
5:02 pm	stangarfield:	Welcome, Lee, Jim, and Swan. Who else is joining us today? #KMers
5:03 pm	jeffhester:	Hi @stangarfield, Jeff Hester in Southern California, helping build knowledge communities at Fluor. #KMers
5:03 pm	liz_with_hat:	Liz Williams here, from London #kmers
5:04 pm	stangarfield:	Welcome, Jeff and Liz. #KMers
5:05 pm	swanwick:	Rob Swanwick here. I have to be a part of the 90 today. Cranking on a ppt for 1pm. :(#KMers
5:05 pm	stangarfield:	Let's get started. The rule of thumb for today's chat is that in a community, only 10% of the members will be at all active. #KMers
5:06 pm	stangarfield:	1% will be very active, and 90% will not be active. Q1: Is this consistent with your experience? #KMers

Become active

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Become a member to participate on KMers.org!
Use your Twitter account to sign up and log in.


 [Sign in with Twitter](#)


Recent activity

[shely](#) has joined KMers.org. Welcome to the community!

[Chethan_M](#) has joined KMers.org. Welcome to the community!

[iamEszter](#) has joined KMers.org. Welcome to the community!

 [_AxxE_](#) posted a new comment: [there seems to be a problem....](#)

 [nicrussell77](#) posted a new comment: [how do i join this session?](#)

Topic suggestions

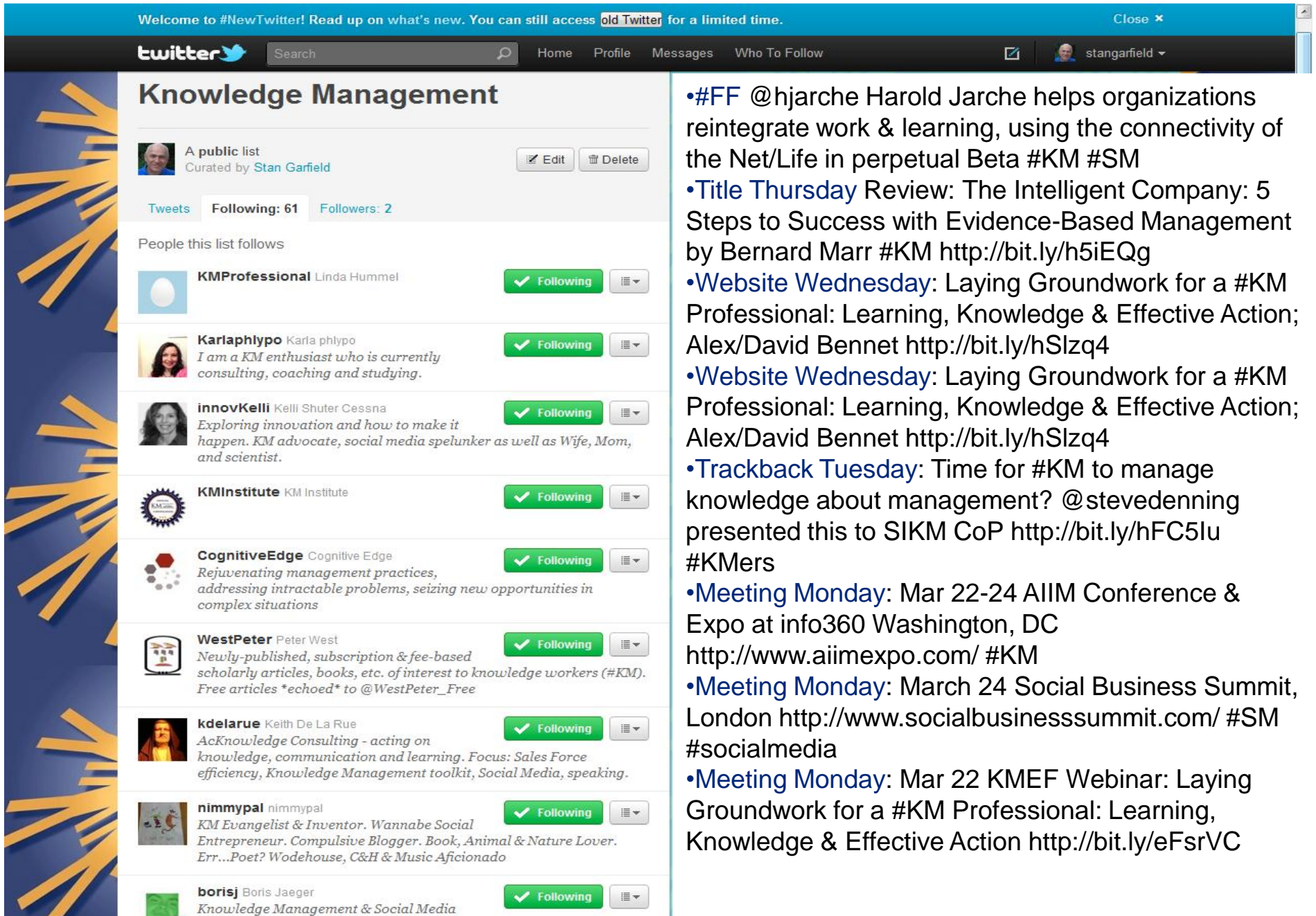
[Most popular](#) [New](#) [Random](#)

Log In to vote **6** [briandusablon](#) suggests [Introducing Change in KM to an Organization](#)

Log In to vote **6** [ewenlb](#) suggests [Speed vs. quality & depth: How to combine fast \(information\) flow and slow space?](#)

Twitter list

Tweet themes



Welcome to #NewTwitter! Read up on what's new. You can still access [old Twitter](#) for a limited time. Close ✕

twitter Home Profile Messages Who To Follow stangarfield ▾

Knowledge Management

A public list
Curated by [Stan Garfield](#) Edit Delete

Tweets **Following: 61** Followers: 2

People this list follows

- KMProfessional** Linda Hummel Following
- Kariaphlypo** Karla phlypo
I am a KM enthusiast who is currently consulting, coaching and studying. Following
- innovKelli** Kelli Shuter Cessna
Exploring innovation and how to make it happen. KM advocate, social media spelunker as well as Wife, Mom, and scientist. Following
- KMinstitute** KM Institute Following
- CognitiveEdge** Cognitive Edge
Rejuvenating management practices, addressing intractable problems, seizing new opportunities in complex situations Following
- WestPeter** Peter West
*Newly-published, subscription & fee-based scholarly articles, books, etc. of interest to knowledge workers (#KM). Free articles *echoed* to @WestPeter_Free* Following
- kdelarue** Keith De La Rue
AcKnowledge Consulting - acting on knowledge, communication and learning. Focus: Sales Force efficiency, Knowledge Management toolkit, Social Media, speaking. Following
- nimmypal** nimmypal
KM Evangelist & Inventor. Wannabe Social Entrepreneur. Compulsive Blogger. Book, Animal & Nature Lover. Err...Poet? Wodehouse, C&H & Music Aficionado Following
- borisj** Boris Jaeger
Knowledge Management & Social Media Following

- [#FF](#) @hjarche Harold Jarche helps organizations reintegrate work & learning, using the connectivity of the Net/Life in perpetual Beta [#KM](#) [#SM](#)
- [Title Thursday](#) Review: The Intelligent Company: 5 Steps to Success with Evidence-Based Management by Bernard Marr [#KM](#) <http://bit.ly/h5iEQg>
- [Website Wednesday](#): Laying Groundwork for a [#KM Professional: Learning, Knowledge & Effective Action](#); Alex/David Bennet <http://bit.ly/hSlzq4>
- [Website Wednesday](#): Laying Groundwork for a [#KM Professional: Learning, Knowledge & Effective Action](#); Alex/David Bennet <http://bit.ly/hSlzq4>
- [Trackback Tuesday](#): Time for [#KM](#) to manage knowledge about management? @stevedenning presented this to SIKM CoP <http://bit.ly/hFC5lu> [#KMers](#)
- [Meeting Monday](#): Mar 22-24 AIIM Conference & Expo at info360 Washington, DC <http://www.aiimexpo.com/> [#KM](#)
- [Meeting Monday](#): March 24 Social Business Summit, London <http://www.socialbusinesssummit.com/> [#SM](#) [#socialmedia](#)
- [Meeting Monday](#): Mar 22 KMEF Webinar: Laying Groundwork for a [#KM Professional: Learning, Knowledge & Effective Action](#) <http://bit.ly/eFsrVC>

Tweeters

<http://bit.ly/g0KYp9>

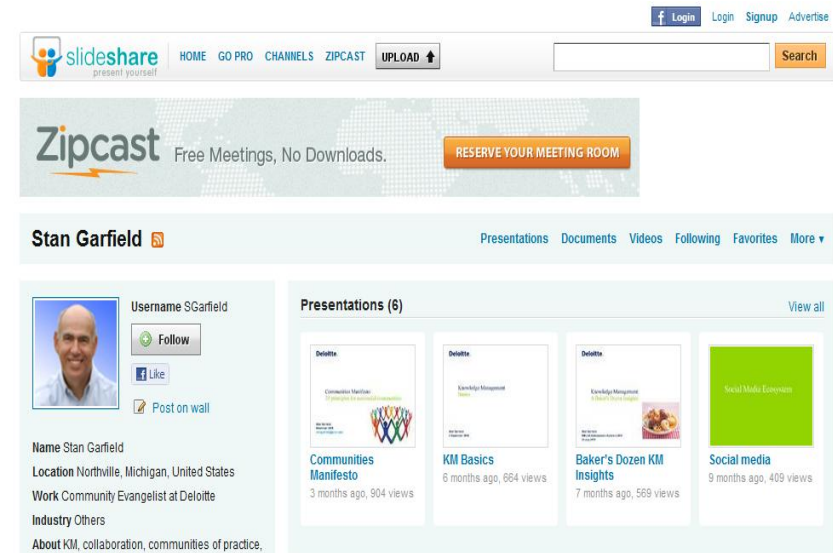
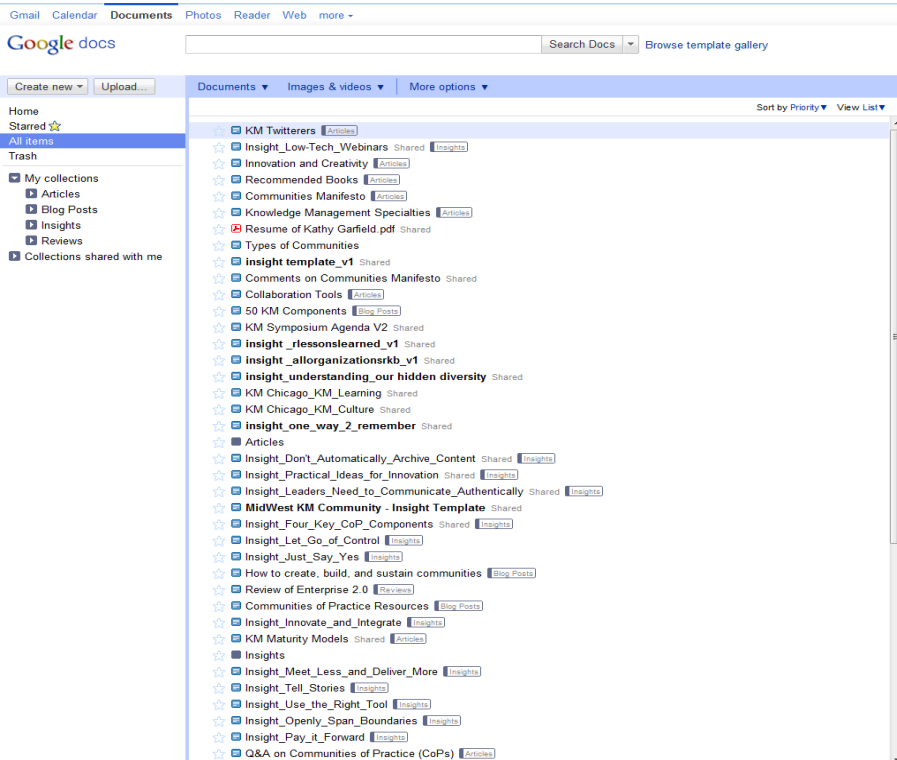
1. <http://twitter.com/VMaryAbraham> / Mary Abraham
2. <http://twitter.com/panklam> / Patti Anklam
3. <http://twitter.com/corza> Cory Banks
4. <http://twitter.com/JBordeaux> / John Bordeaux
5. <http://twitter.com/unorder> / Shawn Callahan
6. <http://twitter.com/mrjcleaver> / Martin Cleaver
7. <http://twitter.com/trib> / Stephen Collins
8. http://twitter.com/chris_collison / Chris Collison
9. <http://twitter.com/dougcornelius> / Doug Cornelius
10. <http://twitter.com/datta> / Raj Datta
11. <http://twitter.com/rossdawson> / Ross Dawson
12. <http://twitter.com/kdelarue> / Keith De La Rue
13. <http://twitter.com/chieftech> / James Dellow
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19. <http://twitter.com/carlfrappalo> / Carl Frappalo
20. <http://twitter.com/stangarfield> / Stan Garfield
21. <http://twitter.com/AndrewGent> / Andrew Gent
22. <http://twitter.com/DavidGurteen> / David Gurteen
23. <http://twitter.com/lehawes> / Larry Hawes
24. <http://twitter.com/klowey22> / John Hovell
25. <http://twitter.com/BillIves> / Bill Ives
26. <http://twitter.com/borisj> / Boris Jaeger
27. <http://twitter.com/dankeldsen> / Dan Keldsen
28. <http://twitter.com/valdiskrebs> / Valdis Krebs
29. <http://twitter.com/4KM> / Alice MacGillivray
30. <http://twitter.com/amcafee> / Andrew McAfee
31. <http://twitter.com/innotecture> / Matt Moore
32. <http://twitter.com/mneff> / Mark Neff
33. <http://twitter.com/nimmypal> / Nirmala Palaniappan
34. <http://twitter.com/DavePollard> / Dave Pollard
35. <http://twitter.com/ralphpoole> / Ralph Poole
36. http://twitter.com/s2d_jamesr / James Robertson
37. <http://twitter.com/pekadad> / Lee Romero
38. <http://twitter.com/jschunter> / Johannes Schunter
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40. <http://twitter.com/euan> / Euan Semple
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46. <http://twitter.com/dineshtantri> / Dinesh Tantri
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49. <http://twitter.com/dweinberger> / David Weinberger
50. <http://twitter.com/etiennewenger> / Etienne Wenger
51. <http://twitter.com/WestPeter> / Peter West
52. <http://twitter.com/NancyWhite> / Nancy White

6. Present, speak, lead discussions, and deliver training

- Present at
 - internal meetings
 - con calls
 - community meetings
 - conferences
 - client meetings
- Ask an established expert to allow you to co-present
- Offer to help facilitate a panel discussion
- Develop and conduct training
- [16-Nov-10 KMWorld 2010 Communities Manifesto](#)
- [21,22-Jul-10 KM Australia - Slides - Video](#)
- [19-Jul-10 KMLF Melbourne, Australia - Slides](#)
- [14-Jun-10 Enterprise 2.0 - Community Adoption](#)
- [07-Jun-10 Midwest KM Symposium - Innovation](#)
- [02-Jun-10 IBF24: Online Tour of Deloitte Intranet](#)
- [25-Mar-10 APQC: CoP Principles - Slides - Audio](#)
- [10-Mar-10 KM Group - Philadelphia: CoP Manifesto](#)
- [09-Mar-10 KM Chicago: Objectives/Commitments](#)
- [17-Nov-09 13 Years in KM: Baker's Dozen Insights](#)
- [17-Nov-09 Speaker, panel member KMWorld 2009](#)
- [11-Sep-09 Midwest KM Symposium Insights](#)
- [12-Mar-08 Authentic Leadership - Books - Slides](#)
- [26-Feb-08 Pure Insight - A Successful KM System](#)
- [12-Dec-07 APQC Benchmarking Study Conference](#)
- [20-Oct-07 Lawrence Tech. University - Slides](#)
- [08-Oct-07 CPsquare Foundations of CoP - Audio](#)
- [23-Apr-07 MSU Promotions Commons - Slides](#)
- [31-Oct-06 KM World - Photo - Slides](#)
- [18-May-06 ACS - Abstracts - Slides](#)
- [14-Mar-06 KM Chicago - Slides](#)
- [15-Dec-05 BPCC - Slides](#)
- [06-May-05 APQC Annual Conference - Slides](#)

7. Post, write, and publish

- Post to a discussion board
- Write a blog post
- Publish a document using Google Docs
- Upload a presentation to SlideShare
- Write an article for a publication
- Use writing to
 - test your ideas
 - solicit comments
 - refine your thinking about a topic.



8. Attend training

- Online
- At a university
- Before or after a conference
- From a specialized vendor

The screenshot shows a web interface for a NASA Team Collaboration project. The page title is "K. KM Degrees and Certificate Programs". It lists various organizations offering KM degrees and certificate programs, compiled by Giora Hadar. The list includes:

- Aberdeen Business School
- ACS Certification Program
- Association for Information and Image Management
- Aston University
- California State University - Northridge (CSUN) -- Distance Learning Global Master's Degree in Knowledge Man.
- Canada School of Public Service
- Canadian School of Management
- Columbia University -- M.S. in Information and Knowledge Strategy
 - Read related blog article published February 21, 2011 by SMR International
- Copenhagen Business School
- Cranfield University
- Curtin University of Technology (Bentley)
- Dominican University
- eKnowledge Center
- George Mason University School of Public Policy
- George Washington University School of Engineering
- Hong Kong Polytechnic University
- International Institute of Management (Paris, France)
- International Knowledge Management Institute
- Kent State University
- KM Education in Australia
- KMPro
- Knowledge Management Certification Board
- Knowledge Management Consortium International
- Knowledge Management Education and Training
- Knowledge Management Research Centre (Hong Kong)
- Lancaster University -- MA in Human Resource & Knowledge Management
- Loughborough University
- Multimedia University
- Murdoch University (Perth)
- Nanyang Technological University (Singapore)
- Nanyang University
- Northeastern University
- Queensland University of Technology (Brisbane)
- Royal Roads University
- Swinburne University of Technology (Hawthorn)
- University of Canberra
- University of Groningen (the Netherlands)
- University of Melbourne
- University of North London
- University of Oklahoma
- University of Technology (Sydney)
- University of Toronto
- Warwick Business School

Home > 16TH KNOWLEDGE MANAGEMENT CONFERENCE - PRE-CONFERENCE TRAINING

2011 Pre-Conference Training

ONE-DAY SESSIONS ON MAY 9

- ▶ [Knowledge Mapping](#)
- ▶ [Measuring the Impact of Knowledge Management](#)

TWO-DAY SESSION ON MAY 9 AND MAY 10

- ▶ [Applying Benchmarking Skills in Your Organization](#)

TWO-DAY SESSIONS ON MAY 10 AND MAY 11

- ▶ [Building and Sustaining Communities of Practice](#)
- ▶ [Knowledge Management Strategies and Tactics for Business Results](#)

ONE-DAY SESSION ON MAY 11

- ▶ [Knowledge Management in a Day](#)

KM Conference Details

- Conference Home
- Agenda
- Keynote Speakers
- Breakout Sessions
- Pre-Conference Training
- Pricing and Registration
- Hotel and Travel
- 2011 Brochure
- 2010 Recap



APPLYING BENCHMARKING SKILLS IN YOUR ORGANIZATION

Benchmarking is a proven tool to drive strategic and operational improvement. This course introduces the latest benchmarking approaches and the necessary skills, tools, and techniques to conduct benchmarking studies.

BUILDING AND SUSTAINING COMMUNITIES OF PRACTICE

Communities of practice (CoPs) are increasingly becoming the core knowledge strategy for global organizations. CoPs give organizations the structures and processes needed to quickly identify and exchange valuable knowledge capital to drive business results. This course, developed using best-practices research, explores how communities are formed, what roles and responsibilities exist, and how to support and sustain valuable knowledge communities.

KNOWLEDGE MANAGEMENT IN A DAY

Knowledge Management in a Day will address the core strategic issues necessary to make KM successful. This course starts with a discussion around the key enablers and support required to begin or improve your KM program and initiatives. It then focuses on approaches or methods for sharing knowledge, governance and roles, measurement, and change management. In addition to the practical and proven advice based on APQC's hundreds of KM research and advisory efforts, participants will hear about best practices from leading organizations such as IBM, Ernst & Young, the U.S. Navy, ConocoPhillips, and Fluor.

KNOWLEDGE MANAGEMENT: STRATEGIES AND TACTICS FOR BUSINESS RESULTS

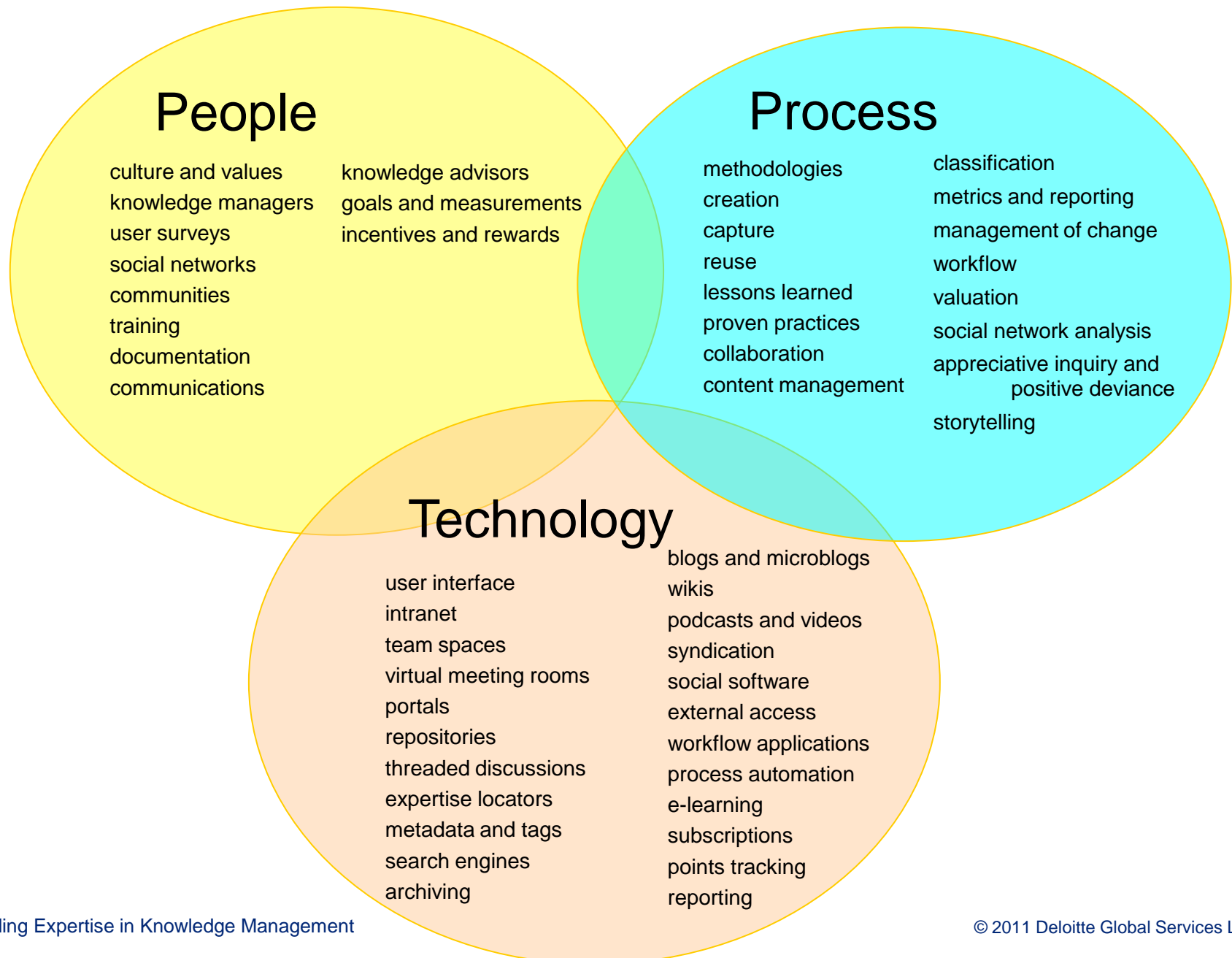
Training

<http://sites.google.com/site/stangarfield/kmtraining>

1. Anecdote <http://www.anecdote.com.au/archives/news/>
2. APQC Webinars <http://www.apqc.org/webinars>
3. Ark Group <http://www.ark-group.com/home/events/default.asp>
4. Asian Knowledge Management Association (AKMA) Certification Standards
<http://www.ackm.hk/e/cs.php>
5. Delphi Group <http://www.delphigroup.com/events/institute/km.htm>
6. eKnowledgeCenter KM Professional Development Program
<http://www.eknowledgecenter.com/>
7. eLearning <http://www.elearninglearning.com/knowledge-management/>
8. Kaieteur Institute For Knowledge Management Education
<http://www.kikm.org/education.html>
9. KMCI <http://www.kmci.org/>
10. KM Degrees and Certificate Programs <http://wiki.nasa.gov/cm/wiki/?id=7601>
11. KMedu Hub <http://kmeducationhub.de/>
12. KM Education Wiki http://knowledge-management.wikia.com/wiki/Category:KM_Education_Hub
13. KM Institute (International Knowledge Management Institute) <http://www.kminstitute.org/>
14. KMPro (Knowledge Management Professional Society)
<http://kmpro.org/static.php?file=training.htm>
15. KmWiki: KM education <http://kmwiki.wikispaces.com/KM+education>
16. KMWorld Web Events <http://www.kmworld.com/Webinars/>

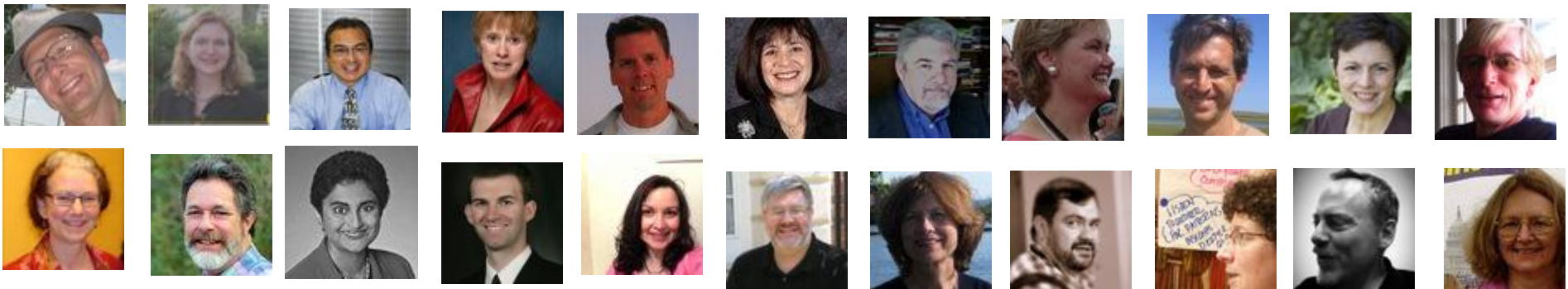
9. Learn by doing

- Try things out
- Use tools
- Interact with others
- Attend different events to see which ones are the most useful



10. Find a mentor

- Post in a community discussion board such as SIKM Leaders
- Contact a KM blogger
- Reply to a KM tweeter
- Talk to a presenter at a conference
- Visit the site of a KM thought leader and send an email message
- Ask for a referral



Thought leaders

<https://sites.google.com/site/stangarfield/kmthoughtleaders>

1. Verna Allee <http://www.vernaallee.com/>
2. Debra Amidon <http://www.entovation.com/amidon/biographical.htm>
3. Patti Anklam <http://www.byeday.net/patti.htm>
4. Steve Barth <http://reflexions.typepad.com/about.html>
5. Nick Bontis <http://www.bontis.com/>
6. John Seely Brown <http://www.johnseelybrown.com/>
7. Bob Buckman <http://www.gurteen.com/gurteen/gurteen.nsf/id/bob-buckman>
8. Shawn Callahan http://www.anecdote.com.au/shawn_callahan.html
9. Chun Wei Choo <http://choo.fis.utoronto.ca/>
10. Chris Collison <http://www.chriscollison.com/>
11. Richard Cross <http://www.mchglobal.com/about.htm>
12. Rob Cross <http://www.robcross.org/>
13. Tom Davenport <http://www.tomdavenport.com/>
14. Ross Dawson <http://rossdawson.com/about/>
15. Steve Denning <http://www.stevedenning.com/>
16. Nancy Dixon <http://commonknowledge.org/page.asp?id=29>
17. Peter Drucker <http://www.peter-drucker.com/>
18. Paul Duguid <http://people.ischool.berkeley.edu/~duguid/>
19. Graham Durant-Law <http://www.durantlaw.info/>
20. Seth Earley <http://www.earley.com/>
21. Leif Edvinsson <http://www.entovation.com/entovatr/edvinsson.htm>
22. Stan Garfield <http://stangarfield.googlepages.com/>
23. Andrew Gent <http://www.blogger.com/profile/06390065525080995888>
24. Susan Hanley <http://www.susanhanley.com/id1.html>
25. Carol Kinsey Goman <http://www.ckg.com/>
26. Kent Greenes <http://www.greenesconsulting.com/Kent-Greenes.html>
27. Denham Grey <http://denham.typepad.com/about.html>
28. David Gurteen <http://www.gurteen.com/gurteen/gurteen.nsf/id/about-dg>
29. Bruce Hoppe <http://connectiveassociates.com/about.html>
30. Bill Ives <http://billives.typepad.com/about.html>
31. Valdis Krebs <http://www.orgnet.com/VKbio.html>
32. Patrick Lambe <http://www.straitsknowledge.com/about/>
33. Martyn Laycock <http://www.managingtransitions.net/profile.htm>
34. Dorothy Leonard http://dor.hbs.edu/fi_redirect.jhtml?facInfo=bio&facEmId=dleonard&loc=extrn
35. Andrew McAfee <http://andrewmcafee.org/about/>
36. Richard McDermott <http://www.mcdermottconsulting.com/about.shtml>
37. Fred Nickols <http://www.nickols.us/>
38. Ikujiro Nonaka <http://www.ics.hit-u.ac.jp/faculty/detail.php?id=109>
39. Carla O'Dell <http://www.apqc.org/portal/apqc/site/?path=/aboutus/leadership/index.html>
40. Geoff Parcell http://www.practicalkm.com/about_me.htm
41. Dave Pollard <http://blogs.salon.com/0002007/stories/2006/07/05/aboutTheAuthor.html>
42. Larry Prusak <http://www.laurenceprusak.com/>
43. Greg Reid http://www.infuture.pro/about/Introduce/CEO_Profile.html
44. Chris Riemer http://www.knowledgestreet.com/About_Us/about_us.html
45. Melissie Rumizen <http://www.kwork.org/Stars/rumizen.html>
46. Hubert Saint-Onge <http://www.saintongealliance.com/ourteam.asp>
47. Oliver Schwabe <http://www.mastering-echange.com/management.html>
48. Euan Semple <http://www.euansemple.com/>
49. George Siemens <http://www.elearnspace.org/about.htm>
50. John Smith <http://www.learningalliances.net/>
51. David Skyrme <http://www.skyrme.com/dsa/david.htm>
52. Dave Snowden <http://www.cognitive-edge.com/whoweare.php>
53. Thomas Stewart <http://members.aol.com/thosstew/bio.html>
54. Bronwyn Stuckey <http://www.bronwyn.ws/>
55. Karl-Erik Sveiby <http://www.sveiby.com/KarlErikSveiby/tabid/53/Default.aspx>
56. George Von Krogh <http://www.smi.ethz.ch/people/gvkrogh>
57. Jack Vinson <http://blog.jackvinson.com/about.html>
58. David Weinberger <http://www.evident.com/>
59. Etienne Wenger <http://www.ewenger.com/>
60. Steve Wieneke <http://elkawareness.com/>
61. Karl Wiig http://www.krii.com/who_we_are.htm

For additional information

- Visit my web site at <http://sites.google.com/site/stangarfield/>
- Follow me on Twitter [@stangarfield](https://twitter.com/stangarfield)



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